

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	5,377	5,626	-249	-4.4%	
ED Attendances	20,134	20,982	-848	-4.0%	
Emergency presentations	20,011	20,852	-841	-4.0%	
Emergency presentation by triage category	T1: Resuscitation	193	180	13	7.2%
	T2: Emergency	2,788	2,521	267	10.6%
	T3: Urgent	9,522	10,298	-776	-7.5%
	T4: Semi-urgent	6,443	6,929	-486	-7.0%
	T5: Non-urgent	1,065	924	141	15.3%
Admissions to hospital from EDs	7,149	7,133	16	0.2%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	12m	11m	1m	9m
	T2: Emergency 90th percentile time to treatment	28m	25m	3m	28m
	% started treatment on time	42.4%	47.4%	-5.0 percentage points	57.2%
	Median time to treatment	27m	25m	2m	22m
	T3: Urgent 90th percentile time to treatment	1h 10m	1h 09m	1m	1h 18m
	% started treatment on time	58.0%	61.1%	-3.1 percentage points	66.0%
	Median time to treatment	33m	34m	-1m	31m
	T4: Semi-urgent 90th percentile time to treatment	1h 28m	1h 25m	3m	1h 55m
	% started treatment on time	77.2%	78.1%	-0.9 percentage points	73.6%
	Median time to treatment	31m	34m	-3m	29m
	T5: Non-urgent 90th percentile time to treatment	1h 37m	1h 34m	3m	1h 58m
	% started treatment on time	95.0%	96.0%	-1.0 percentage points	90.5%
Patients starting treatment on time %	63.7%	66.3%	-2.6 percentage points	68.3%	
Median time to leave the ED	3h 36m	3h 31m	5m	3h 40m	
90th percentile time to leave the ED	9h 04m	8h 26m	38m	9h 46m	
Patients leaving the ED within four hours of presentation	58.9%	62.0%	-3.1 percentage points	57.7%	
Transfer of care	Median transfer of care time (minutes)	14m	12m	2m	13m
	90th percentile transfer of care time (minutes)	36m	28m	8m	39m
	Percent on target	85.0%	91.0%	-6.0 percentage points	84.6%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Elective surgery procedures performed	1,426	1,340	86	6.4%
Urgency category				
Urgent	442	466	-24	-5.2%
Semi-urgent	608	498	110	22.1%
Non-urgent	289	300	-11	-3.7%
Patients on waiting list ready for elective surgery at the end of quarter	1,675	1,605	70	4.4%
Urgency category				
Urgent	50	29	21	72.4%
Semi-urgent	568	538	30	5.6%
Non-urgent	1,057	1,038	19	1.8%

Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	17 days	15 days	2 days	10 days
		90th percentile	26 days	27 days	-1 days	25 days
	Semi-urgent	Median	51 days	42 days	9 days	48 days
		90th percentile	113 days	87 days	26 days	100 days
	Non-urgent	Median	312 days	210 days	102 days	284 days
		90th percentile	502 days	380 days	122 days	442 days
Elective surgery procedures performed on time	All procedures	83.8%	92.7%	-8.9 percentage points	84.9%	
	Urgent	100.0%	100.0%	0.0 percentage points	99.8%	
	Semi-urgent	80.1%	92.4%	-12.3 percentage points	85.9%	
	Non-urgent	66.8%	82.0%	-15.2 percentage points	71.1%	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	17,047	16,955	92	0.5%
	Acute	16,074	15,837	237	1.5%
	Acute Overnight	8,755	8,843	-88	-1.0%
	Acute Same Day	7,319	6,994	325	4.6%
	Non-acute	658	821	-163	-19.9%
	Mental health	315	297	18	6.1%
Average length of stay (days)	Acute	3.0	3.0	0.0	
	Acute Overnight	4.7	4.6	0.1	
	Non-acute	7.0	6.9	0.1	
	Mental health	13.0	13.4	-0.4	
Hospital bed days	All bed days	57,218	57,705	-487	-0.8%
	Acute	48,492	48,094	398	0.8%
	Non-acute	4,623	5,630	-1,007	-17.9%
	Mental health	4,103	3,981	122	3.1%
Babies born in St George Hospital	547	557	-10	-1.8%	

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(n/a) not applicable

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