

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	1,256	1,117	139	12.4%	
ED Attendances	5,358	4,945	413	8.4%	
Emergency presentations	5,193	4,783	410	8.6%	
Emergency presentation by triage category	T1: Resuscitation	12	12	0	0.0%
	T2: Emergency	634	586	48	8.2%
	T3: Urgent	1,727	1,609	118	7.3%
	T4: Semi-urgent	2,224	1,851	373	20.2%
	T5: Non-urgent	596	725	-129	-17.8%
Admissions to hospital from EDs	1,106	1,220	-114	-9.3%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	8m	7m	1m	9m
	T2: Emergency 90th percentile time to treatment	21m	15m	6m	26m
	% started treatment on time	67.1%	78.6%	-11.5 percentage points	61.4%
	Median time to treatment	22m	18m	4m	20m
	T3: Urgent 90th percentile time to treatment	1h 10m	1h 02m	8m	1h 14m
	% started treatment on time	65.0%	73.4%	-8.4 percentage points	68.8%
	Median time to treatment	36m	32m	4m	26m
	T4: Semi-urgent 90th percentile time to treatment	2h 17m	2h 13m	4m	1h 54m
	% started treatment on time	67.5%	70.7%	-3.2 percentage points	75.7%
	Median time to treatment	39m	38m	1m	26m
	T5: Non-urgent 90th percentile time to treatment	2h 32m	2h 32m	0m	1h 56m
	% started treatment on time	83.1%	84.4%	-1.3 percentage points	90.8%
Patients starting treatment on time %	68.2%	74.5%	-6.3 percentage points	72.6%	
Median time to leave the ED	2h 44m	2h 49m	-5m	2h 35m	
90th percentile time to leave the ED	5h 50m	6h 14m	-24m	6h 34m	
Patients leaving the ED within four hours of presentation	74.2%	71.3%	2.9 percentage points	74.4%	
Transfer of care	Median transfer of care time (minutes)	11m	11m	0m	12m
	90th percentile transfer of care time (minutes)	26m	22m	4m	28m
	Percent on target	91.9%	93.7%	-1.8 percentage points	91.2%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Elective surgery procedures performed	432	467	-35	-7.5%
Urgency category				
Urgent	86	73	13	17.8%
Semi-urgent	106	116	-10	-8.6%
Non-urgent	234	276	-42	-15.2%
Patients on waiting list ready for elective surgery at the end of quarter	914	882	32	3.6%
Urgency category				
Urgent	6	<5		
Semi-urgent	70	81	-11	-13.6%
Non-urgent	838	801	37	4.6%

Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	15 days	20 days	-5 days	16 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	56 days	69 days	-13 days	55 days
		90th percentile	84 days	87 days	-3 days	89 days
	Non-urgent	Median	382 days	243 days	139 days	336 days
		90th percentile	455 days	350 days	105 days	413 days
Elective surgery procedures performed on time	All procedures	67.6%	97.2%	-29.6 percentage points	83.5%	
	Urgent	100.0%	100.0%	0.0 percentage points	99.9%	
	Semi-urgent	98.1%	95.7%	2.4 percentage points	91.4%	
	Non-urgent	41.9%	97.1%	-55.2 percentage points	71.6%	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	2,908	3,107	-199	-6.4%
	Acute	2,696	2,904	-208	-7.2%
	Acute Overnight	1,429	1,550	-121	-7.8%
	Acute Same Day	1,267	1,354	-87	-6.4%
	Non-acute	123	114	9	7.9%
	Mental health	89	89	0	0.0%
Average length of stay (days)	Acute	2.4	2.2	0.2	
	Acute Overnight	3.6	3.3	0.3	
	Non-acute	9.4	8.6	0.8	
	Mental health	12.8	12.1	0.7	
Hospital bed days	All bed days	8,749	8,461	288	3.4%
	Acute	6,447	6,397	50	0.8%
	Non-acute	1,162	986	176	17.8%
	Mental health	1,140	1,078	62	5.8%
Babies born in South East Regional Hospital	50	53	-3	-5.7%	

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(n/a) not applicable

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