

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	263	268	-5	-1.9%	
ED Attendances	2,087	2,083	4	0.2%	
Emergency presentations	1,924	1,945	-21	-1.1%	
Emergency presentation by triage category	T1: Resuscitation	7	<5		
	T2: Emergency	113	105	8	7.6%
	T3: Urgent	438	300	138	46.0%
	T4: Semi-urgent	881	835	46	5.5%
	T5: Non-urgent	485	705	-220	-31.2%
Admissions to hospital from EDs	172	141	31	22.0%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results		
Time to treatment by triage category	T2: Emergency	Median time to treatment	5m	6m	-1m	8m
		90th percentile time to treatment	13m	15m	-2m	23m
		% started treatment on time	86.7%	82.2%	4.5 percentage points	68.5%
	T3: Urgent	Median time to treatment	13m	16m	-3m	18m
		90th percentile time to treatment	39m	42m	-3m	59m
		% started treatment on time	87.1%	82.9%	4.2 percentage points	73.5%
	T4: Semi-urgent	Median time to treatment	20m	28m	-8m	25m
		90th percentile time to treatment	1h 10m	1h 18m	-8m	1h 40m
		% started treatment on time	87.4%	82.8%	4.6 percentage points	78.1%
	T5: Non-urgent	Median time to treatment	21m	25m	-4m	21m
		90th percentile time to treatment	1h 38m	1h 27m	11m	1h 40m
		% started treatment on time	94.4%	94.9%	-0.5 percentage points	93.3%
Patients starting treatment on time %	89.0%	87.1%	1.9 percentage points	77.8%		
Median time to leave the ED	1h 26m	1h 26m	0m	1h 50m		
90th percentile time to leave the ED	4h 05m	4h 03m	2m	5h 10m		
Patients leaving the ED within four hours of presentation	89.5%	89.8%	-0.3 percentage points	83.5%		
Transfer of care	Median transfer of care time (minutes)	8m	9m	-1m	10m	
	90th percentile transfer of care time (minutes)	20m	20m	0m	23m	
	Percent on target	97.0%	97.0%	0.0 percentage points	94.5%	

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Elective surgery procedures performed	87	66	21	31.8%
Urgency category				
Urgent	6	<5		
Semi-urgent	20	9	11	122.2%
Non-urgent	60	55	5	9.1%
Patients on waiting list ready for elective surgery at the end of quarter	200	182	18	9.9%
Urgency category				
Urgent	0	0	0	
Semi-urgent	5	<5		
Non-urgent	195	182	13	7.1%

Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	(*)	(*)	14 days	
		90th percentile	(*)	(*)	27 days	
	Semi-urgent	Median	34 days	(*)		42 days
		90th percentile	(*)	(*)		85 days
	Non-urgent	Median	351 days	227 days	124 days	285 days
		90th percentile	(*)	(*)		427 days
Elective surgery procedures performed on time	All procedures	77.9%	100%	-22.1 percentage points	83.0%	
	Urgent	(*)	(*)		99.8%	
	Semi-urgent	100.0%	(*)		93.0%	
	Non-urgent	68.3%	100.0%	-31.7 percentage points	74.5%	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	996	926	70	7.6%
	Acute	969	898	71	7.9%
	Acute Overnight	340	300	40	13.3%
	Acute Same Day	629	598	31	5.2%
	Non-acute	27	28	-1	-3.6%
	Mental health	0	0		
Average length of stay (days)	Acute	1.7	1.8	-0.1	
	Acute Overnight	3.0	3.3	-0.3	
	Non-acute	12.0	13.4	-1.4	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	1,975	1,962	13	0.7%
	Acute	1,650	1,587	63	4.0%
	Non-acute	325	375	-50	-13.3%
	Mental health	0	0	0	
Babies born in Lachlan Health Service - Forbes	48	60	-12	-20.0%	

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(n/a) not applicable

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