

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	14,169	14,651	-482	-3.3%	
ED Attendances	51,286	51,181	105	0.2%	
Emergency presentations	50,744	50,628	116	0.2%	
Emergency presentation by triage category	T1: Resuscitation	718	740	-22	-3.0%
	T2: Emergency	13,213	12,700	513	4.0%
	T3: Urgent	18,967	17,603	1,364	7.7%
	T4: Semi-urgent	14,424	15,853	-1,429	-9.0%
	T5: Non-urgent	3,422	3,732	-310	-8.3%
Admissions to hospital from EDs	16,560	16,956	-396	-2.3%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	11m	10m	1m	9m
	T2: Emergency 90th percentile time to treatment	32m	30m	2m	26m
	% started treatment on time	44.4%	50.8%	-6.4 percentage points	63.1%
	Median time to treatment	25m	26m	-1m	20m
	T3: Urgent 90th percentile time to treatment	1h 33m	1h 35m	-2m	1h 11m
	% started treatment on time	60.4%	61.2%	-0.8 percentage points	69.3%
	Median time to treatment	35m	39m	-4m	27m
	T4: Semi-urgent 90th percentile time to treatment	2h 03m	2h 11m	-8m	1h 48m
	% started treatment on time	70.9%	68.7%	2.2 percentage points	76.4%
	Median time to treatment	32m	41m	-9m	14m
	T5: Non-urgent 90th percentile time to treatment	2h 03m	2h 17m	-14m	1h 30m
	% started treatment on time	89.3%	86.5%	2.8 percentage points	94.3%
Patients starting treatment on time %	60.8%	62.5%	-1.7 percentage points	74.1%	
Median time to leave the ED	3h 32m	3h 44m	-12m	2h 51m	
90th percentile time to leave the ED	11h 40m	12h 57m	-77m	7h 42m	
Patients leaving the ED within four hours of presentation	61.0%	57.6%	3.4 percentage points	69.8%	
Transfer of care	Median transfer of care time (minutes)	14m	15m	-1m	12m
	90th percentile transfer of care time (minutes)	34m	40m	-6m	34m
	Percent on target	87.1%	83.5%	3.6 percentage points	87.3%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

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Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Elective surgery procedures performed	5,738	4,843	895	18.5%
Urgency category				
Urgent	1,535	1,262	273	21.6%
Semi-urgent	1,979	1,569	410	26.1%
Non-urgent	2,055	1,804	251	13.9%
Patients on waiting list ready for elective surgery at the end of quarter	7,219	7,773	-554	-7.1%
Urgency category				
Urgent	133	104	29	27.9%
Semi-urgent	1,438	1,282	156	12.2%
Non-urgent	5,648	6,387	-739	-11.6%

Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	NSW results	
Waiting time (days)	Urgent	Median	12 days	12 days	0 days	12 days
		90th percentile	27 days	27 days	0 days	26 days
	Semi-urgent	Median	57 days	42 days	15 days	51 days
		90th percentile	98 days	85 days	13 days	95 days
	Non-urgent	Median	350 days	217 days	133 days	320 days
		90th percentile	446 days	356 days	90 days	435 days
Elective surgery procedures performed on time	All procedures	80.2%	97%	-16.8 percentage points	82.4%	
	Urgent	99.3%	99.3%	0.0 percentage points	99.8%	
	Semi-urgent	86.0%	95.7%	-9.7 percentage points	88.3%	
	Non-urgent	60.2%	96.6%	-36.4 percentage points	68.3%	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	47,102	46,285	817	1.8%
	Acute	45,039	44,055	984	2.2%
	Acute Overnight	21,947	22,158	-211	-1.0%
	Acute Same Day	23,092	21,897	1,195	5.5%
	Non-acute	984	1,128	-144	-12.8%
	Mental health	1,079	1,102	-23	-2.1%
Average length of stay (days)	Acute	2.8	2.9	-0.1	
	Acute Overnight	4.7	4.8	-0.1	
	Non-acute	14.1	12.8	1.3	
	Mental health	21.2	22.1	-0.9	
Hospital bed days	All bed days	163,073	166,302	-3,229	-1.9%
	Acute	126,324	127,471	-1,147	-0.9%
	Non-acute	13,841	14,476	-635	-4.4%
	Mental health	22,908	24,355	-1,447	-5.9%
Babies born in Western Sydney public hospitals	2,458	2,569	-111	-4.3%	

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(n/a) not applicable

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