

Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All arrivals at ED by ambulance		846	765	81	10.6%
All ED presentations		4,201	4,076	125	3.1%
Emergency presentations		4,090	3,914	176	4.5%
Triage category	T1: Resuscitation	10	7	3	42.9%
	T2: Emergency	228	202	26	12.9%
	T3: Urgent	1,065	1,150	-85	-7.4%
	T4: Semi-urgent	2,469	2,274	195	8.6%
	T5: Non-urgent	318	281	37	13.2%
Admissions to hospital from EDs		970	845	125	14.8%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		2,596	2,383	213	8.9%
All acute episodes		2,467	2,338	129	5.5%
Overnight episodes		1,305	1,266	39	3.1%
Same-day episodes		1,162	1,072	90	8.4%
Non-acute		129	45	84	186.7%
Average length of stay (days)	Acute	2.6	2.5	0.1	4.0%
	Acute overnight episodes	3.9	3.8	0.1	2.6%
	Non-acute	7.6	8.2	-0.6	-7.3%
Hospital bed days	All bed days	7,295	6,287	1,008	16.0%
	Acute	6,314	5,920	394	6.7%
	Non-acute	981	367	614	167.3%
Babies born in Armidale and New England Hospital		69	100	-31	-31.0%
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		335	288	47	16.3%
Urgency category	Urgent	44	35	9	25.7%
	Semi-urgent	165	82	83	101.2%
	Non-urgent	124	169	-45	-26.6%
Patients on waiting list ready for elective surgery at the end of quarter		456	444	12	2.7%
Urgency category	Urgent	8	18	-10	-55.6%
	Semi-urgent	113	81	32	39.5%
	Non-urgent	335	345	-10	-2.9%

Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	10m	8m	2m
		90th percentile time to treatment	36m	29m	7m
		% started treatment on time	54.5%	67.7%	-13.2 percentage points
	T3: Urgent	Median time to treatment	28m	22m	6m
		90th percentile time to treatment	1h 33m	1h 17m	16m
		% started treatment on time	52.3%	61.8%	-9.5 percentage points
	T4: Semi-urgent	Median time to treatment	39m	31m	8m
		90th percentile time to treatment	2h 34m	2h 22m	12m
		% started treatment on time	62%	71.1%	-9.1 percentage points
	T5: Non-urgent	Median time to treatment	22m	17m	5m
		90th percentile time to treatment	1h 46m	1h 39m	7m
		% started treatment on time	91.4%	92.1%	-0.7 percentage points
Patients starting treatment on time %			60.8%	69.4%	-8.6 percentage points
Median time to leave the ED			2h 27m	1h 56m	31m
90th percentile time to leave the ED			5h 55m	4h 53m	62m
Patients leaving the ED within four hours of presentation			74.9%	82.4%	-7.5 percentage points
Transfer of care	Median transfer of care time (minutes)		3m**	3m**	0
	90th percentile transfer of care time (minutes)		42m**	21m**	21m
	Percent on target		84.0%**	91.9%**	-7.9 percentage points
Elective surgery performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)	Urgent	Median	20 days	15 days	5 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	62 days	47 days	15 days
		90th percentile	84 days	(*)	
	Non-urgent	Median	275 days	231 days	44 days
		90th percentile	326 days	352 days	-26 days
Elective surgery procedures performed on time	All procedures		100%	100%	0.0 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		100%	100%	0.0 percentage points

** Caution - Transfer of care could not be calculated for more than 30% of records

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed