

Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All arrivals at ED by ambulance		2,506	2,242	264	11.8%
All ED presentations		12,610	12,232	378	3.1%
Emergency presentations		12,538	12,165	373	3.1%
Triage category	T1: Resuscitation	36	23	13	56.5%
	T2: Emergency	1,993	2,179	-186	-8.5%
	T3: Urgent	3,392	3,285	107	3.3%
	T4: Semi-urgent	5,838	5,447	391	7.2%
	T5: Non-urgent	1,279	1,231	48	3.9%
Admissions to hospital from EDs		2,587	2,500	87	3.5%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		4,625	4,457	168	3.8%
All acute episodes		4,451	4,413	38	0.9%
Overnight episodes		3,511	3,586	-75	-2.1%
Same-day episodes		940	827	113	13.7%
Non-acute		174	44	130	295.5%
Average length of stay (days)	Acute	3.3	3.5	-0.2	-5.7%
	Acute overnight episodes	4.0	4.0	0	0.0%
	Non-acute	11.3	23.5	-12.2	-51.9%
All bed days		16,816	16,319	497	3.0%
Hospital bed days	Acute	14,842	15,283	-441	-2.9%
	Non-acute	1,974	1,036	938	90.5%
Babies born in Maitland Hospital		351	347	4	1.2%
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		640	695	-55	-7.9%
Urgency category	Urgent	121	125	-4	-3.2%
	Semi-urgent	220	255	-35	-13.7%
	Non-urgent	282	300	-18	-6.0%
Patients on waiting list ready for elective surgery at the end of quarter		818	741	77	10.4%
Urgency category	Urgent	18	20	-2	-10.0%
	Semi-urgent	138	161	-23	-14.3%
	Non-urgent	662	560	102	18.2%

Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	8m	8m	0m
		90th percentile time to treatment	46m	22m	24m
		% started treatment on time	69.5%	79%	-9.5 percentage points
	T3: Urgent	Median time to treatment	29m	22m	7m
		90th percentile time to treatment	2h 11m	1h 16m	55m
		% started treatment on time	54.3%	69.5%	-15.2 percentage points
	T4: Semi-urgent	Median time to treatment	55m	41m	14m
		90th percentile time to treatment	2h 57m	2h 11m	46m
		% started treatment on time	54.7%	65%	-10.3 percentage points
	T5: Non-urgent	Median time to treatment	1h02m	55m	7m
		90th percentile time to treatment	2h 56m	2h 21m	35m
		% started treatment on time	77.6%	85.1%	-7.5 percentage points
Patients starting treatment on time %			59.1%	70.8%	-11.7 percentage points
Median time to leave the ED			3h 31m	3h 07m	24m
90th percentile time to leave the ED			9h 04m	7h 27m	97m
Patients leaving the ED within four hours of presentation			60.8%	70.5%	-9.7 percentage points
Transfer of care	Median transfer of care time (minutes)		9m	9m	0
	90th percentile transfer of care time (minutes)		22m	20m	2m
	Percent on target		96.0%	96.9%	-0.9 percentage points
Elective surgery performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)	Urgent	Median	13 days	10 days	3 days
		90th percentile	27 days	24 days	3 days
	Semi-urgent	Median	47 days	36 days	11 days
		90th percentile	81 days	75 days	6 days
	Non-urgent	Median	199 days	264 days	-65 days
		90th percentile	344 days	345 days	-1 days
Elective surgery procedures performed on time	All procedures		100%	100%	0.0 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		100%	100%	0.0 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed