

Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All arrivals at ED by ambulance		2,116	1,918	198	10.3%
All ED presentations		12,366	10,881	1,485	13.6%
Emergency presentations		11,874	10,303	1,571	15.2%
Triage category	T1: Resuscitation	44	53	-9	-17.0%
	T2: Emergency	917	862	55	6.4%
	T3: Urgent	2,888	2,715	173	6.4%
	T4: Semi-urgent	6,315	4,901	1,414	28.9%
	T5: Non-urgent	1,710	1,772	-62	-3.5%
Admissions to hospital from EDs		3,102	2,705	397	14.7%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		7,134	6,600	534	8.1%
All acute episodes		6,855	6,482	373	5.8%
Overnight episodes		3,578	3,467	111	3.2%
Same-day episodes		3,277	3,015	262	8.7%
Non-acute		279	118	161	136.4%
Average length of stay (days)	Acute	2.7	2.9	-0.2	-6.9%
	Acute overnight episodes	4.2	4.6	-0.4	-8.7%
	Non-acute	14.6	25.9	-11.3	-43.6%
Hospital bed days	All bed days	22,378	21,880	498	2.3%
	Acute	18,310	18,826	-516	-2.7%
	Non-acute	4,068	3,054	1,014	33.2%
Babies born in Tamworth Base Hospital		219	213	6	2.8%
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		1,070	914	156	17.1%
Urgency category	Urgent	185	160	25	15.6%
	Semi-urgent	315	295	20	6.8%
	Non-urgent	476	374	102	27.3%
Patients on waiting list ready for elective surgery at the end of quarter		1,680	1,641	39	2.4%
Urgency category	Urgent	20	30	-10	-33.3%
	Semi-urgent	208	272	-64	-23.5%
	Non-urgent	1,452	1,339	113	8.4%

Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	8m	8m	0m
		90th percentile time to treatment	32m	23m	9m
		% started treatment on time	70.9%	72.3%	-1.4 percentage points
	T3: Urgent	Median time to treatment	25m	22m	3m
		90th percentile time to treatment	1h 50m	1h 13m	37m
		% started treatment on time	61.3%	66.5%	-5.2 percentage points
	T4: Semi-urgent	Median time to treatment	49m	38m	11m
		90th percentile time to treatment	2h 46m	1h 42m	64m
		% started treatment on time	59.4%	72.7%	-13.3 percentage points
	T5: Non-urgent	Median time to treatment	1h02m	41m	21m
		90th percentile time to treatment	2h 56m	1h 47m	69m
		% started treatment on time	77.7%	93.5%	-15.8 percentage points
<b>Patients starting treatment on time %</b>			63.3%	74.5%	-11.2 percentage points
<b>Median time to leave the ED</b>			3h 14m	2h 26m	48m
<b>90th percentile time to leave the ED</b>			6h 45m	6h 20m	25m
<b>Patients leaving the ED within four hours of presentation</b>			66.3%	76.6%	-10.3 percentage points
Transfer of care	Median transfer of care time (minutes)		10m	9m	1
	90th percentile transfer of care time (minutes)		29m	24m	5m
	Percent on target		89.0%	92.1%	-3.1 percentage points
Elective surgery performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)	Urgent	Median	12 days	15 days	-3 days
		90th percentile	24 days	27 days	-3 days
	Semi-urgent	Median	58 days	61 days	-3 days
		90th percentile	84 days	86 days	-2 days
	Non-urgent	Median	305 days	298 days	7 days
		90th percentile	358 days	349 days	9 days
Elective surgery procedures performed on time	All procedures		99.7%	100%	-0.3 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		99%	100%	-1.0 percentage points
	Non-urgent		100%	100%	0.0 percentage points

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed