

Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All arrivals at ED by ambulance		568	506	62	12.3%
All ED presentations		3,888	3,003	885	29.5%
Emergency presentations		3,737	2,806	931	33.2%
Triage category	T1: Resuscitation	11	19	-8	-42.1%
	T2: Emergency	392	370	22	5.9%
	T3: Urgent	1,124	948	176	18.6%
	T4: Semi-urgent	1,677	1,178	499	42.4%
	T5: Non-urgent	533	291	242	83.2%
Admissions to hospital from EDs		281	208	73	35.1%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		991	833	158	19.0%
All acute episodes		902	753	149	19.8%
	Overnight episodes	393	325	68	20.9%
	Same-day episodes	509	428	81	18.9%
Non-acute		89	80	9	11.3%
Average length of stay (days)	Acute	2.2	2.1	0.1	4.8%
	Acute overnight episodes	3.7	3.6	0.1	2.8%
	Non-acute	10.3	9.8	0.5	5.1%
Hospital bed days	All bed days	2,894	2,381	513	21.5%
	Acute	1,978	1,596	382	23.9%
	Non-acute	916	785	131	16.7%
Babies born in Macksville District Hospital		16	14	2	14.3%
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		274	255	19	7.5%
Urgency category	Urgent	<5	8		
	Semi-urgent	16	23	-7	-30.4%
	Non-urgent	258	222	36	16.2%
Patients on waiting list ready for elective surgery at the end of quarter		737	650	87	13.4%
Urgency category	Urgent	<5	0		
	Semi-urgent	6	18	-12	-66.7%
	Non-urgent	731	632	99	15.7%

Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	9m	9m	0m
		90th percentile time to treatment	22m	20m	2m
		% started treatment on time	62.4%	57.7%	4.7 percentage points
	T3: Urgent	Median time to treatment	21m	20m	1m
		90th percentile time to treatment	1h 03m	53m	10m
		% started treatment on time	69.3%	72.5%	-3.2 percentage points
	T4: Semi-urgent	Median time to treatment	27m	25m	2m
		90th percentile time to treatment	2h 13m	1h 39m	34m
		% started treatment on time	73.8%	80.4%	-6.6 percentage points
	T5: Non-urgent	Median time to treatment	32m	24m	8m
		90th percentile time to treatment	2h 10m	1h 40m	30m
		% started treatment on time	88.3%	93.8%	-5.5 percentage points
<b>Patients starting treatment on time %</b>			73.2%	76.0%	-2.8 percentage points
<b>Median time to leave the ED</b>			1h 51m	1h 48m	3m
<b>90th percentile time to leave the ED</b>			4h 38m	4h 35m	3m
<b>Patients leaving the ED within four hours of presentation</b>			86.1%	86.2%	-0.1 percentage points
Transfer of care	Median transfer of care time (minutes)		11m	13m	-2
	90th percentile transfer of care time (minutes)		29m	29m	0m
	Percent on target		90.2%	90.0%	0.2 percentage points
Elective surgery performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)	Urgent	Median	(*)	(*)	
		90th percentile	(*)	(*)	
	Semi-urgent	Median	34 days	50 days	-16 days
		90th percentile	(*)	(*)	
	Non-urgent	Median	301 days	311 days	-10 days
		90th percentile	330 days	340 days	-10 days
Elective surgery procedures performed on time	All procedures		99.6%	99.6%	0.0 percentage points
	Urgent		(*)	(*)	
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		99.6%	99.5%	0.1 percentage points

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed