

Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All arrivals at ED by ambulance		945	831	114	13.7%
All ED presentations		4,658	4,309	349	8.1%
Emergency presentations		4,460	4,111	349	8.5%
Triage category	T1: Resuscitation	23	23	0	0.0%
	T2: Emergency	530	523	7	1.3%
	T3: Urgent	1,918	1,666	252	15.1%
	T4: Semi-urgent	1,746	1,602	144	9.0%
	T5: Non-urgent	243	297	-54	-18.2%
Admissions to hospital from EDs		1,053	960	93	9.7%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		2,973	2,869	104	3.6%
All acute episodes		2,652	2,728	-76	-2.8%
	Overnight episodes	1,332	1,407	-75	-5.3%
	Same-day episodes	1,320	1,321	-1	-0.1%
Non-acute		321	141	180	127.7%
Average length of stay (days)	Acute	2.4	2.7	-0.3	-11.1%
	Acute overnight episodes	3.9	4.4	-0.5	-11.4%
	Non-acute	9.3	10.9	-1.6	-14.7%
Hospital bed days	All bed days	9,448	9,020	428	4.7%
	Acute	6,472	7,484	-1,012	-13.5%
	Non-acute	2,976	1,536	1,440	93.8%
Babies born in Goulburn Base Hospital		82	77	5	6.5%
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		384	347	37	10.7%
Urgency category	Urgent	75	102	-27	-26.5%
	Semi-urgent	132	75	57	76.0%
	Non-urgent	174	168	6	3.6%
Patients on waiting list ready for elective surgery at the end of quarter		677	653	24	3.7%
Urgency category	Urgent	16	8	8	100.0%
	Semi-urgent	89	55	34	61.8%
	Non-urgent	572	590	-18	-3.1%

Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	9m	9m	0m
		90th percentile time to treatment	21m	22m	-1m
		% started treatment on time	66.7%	63.3%	3.4 percentage points
	T3: Urgent	Median time to treatment	22m	23m	-1m
		90th percentile time to treatment	1h 21m	1h 22m	-1m
		% started treatment on time	66.6%	66%	0.6 percentage points
	T4: Semi-urgent	Median time to treatment	32m	32m	0m
		90th percentile time to treatment	1h 56m	2h 09m	-13m
		% started treatment on time	72.3%	69.1%	3.2 percentage points
	T5: Non-urgent	Median time to treatment	26m	25m	1m
		90th percentile time to treatment	1h 54m	2h 06m	-12m
		% started treatment on time	91.7%	88.7%	3.0 percentage points
<b>Patients starting treatment on time %</b>			70.0%	68.2%	1.8 percentage points
<b>Median time to leave the ED</b>			2h 28m	2h 38m	-10m
<b>90th percentile time to leave the ED</b>			5h 26m	5h 31m	-5m
<b>Patients leaving the ED within four hours of presentation</b>			79.1%	77.2%	1.9 percentage points
Transfer of care	Median transfer of care time (minutes)		12m	14m	-2
	90th percentile transfer of care time (minutes)		27m	33m	-6m
	Percent on target		91.3%	87.1%	4.2 percentage points
Elective surgery performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)	Urgent	Median	10 days	15 days	-5 days
		90th percentile	(*)	27 days	
	Semi-urgent	Median	35 days	43 days	-8 days
		90th percentile	75 days	(*)	
	Non-urgent	Median	231 days	280 days	-49 days
		90th percentile	395 days	377 days	18 days
Elective surgery procedures performed on time	All procedures		86.6%	93%	-6.4 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		99.2%	97.3%	1.9 percentage points
	Non-urgent		71.3%	86.9%	-15.6 percentage points

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed