## Healthcare Quarterly

## **Liverpool Hospital**



Emergency departm	Jul-Sep 2017	Jul-Sep 2016	Difference	% change	
All arrivals at ED by ambulance		7,141	7,180	-39	-0.5%
All ED presentations		22,555	20,752	1,803	8.7%
Emergency presentations		22,453	20,429	2,024	9.9%
Triage category	T1: Resuscitation T2: Emergency T3: Urgent T4: Semi-urgent T5: Non-urgent	158 4,566 11,445 5,143 1,141	153 3,482 10,820 4,946 1,028	5 1,084 625 197 113	3.3% 31.1% 5.8% 4.0% 11.0%
Admissions to hospital from EDs		9,459	10,086	-627	-6.2%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		22,627	22,046	581	2.6%
All acute episodes		21,863	21,724	139	0.6%
	Overnight episodes	11,599	11,325	274	2.4%
	Same-day episodes	10,264	10,399	-135	-1.3%
Non-acute		764	322	442	137.3%
	Acute	3.3	3.7	-0.4	-10.8%
Average length of stay (days)	Acute overnight episodes	5.3	6.2	-0.9	-14.5%
	Non-acute	15.3	21.1	-5.8	-27.5%
	All bed days	83,719	87,288	-3,569	-4.1%
Hospital bed days	Acute	72,054	80,487	-8,433	-10.5%
	Non-acute	11,665	6,801	4,864	71.5%
Babies born in Liverpool Hospital		931	846	85	10.0%
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		1,876	1,933	-57	-2.9%
Urgency category	Urgent	518	551	-33	-6.0%
	Semi-urgent	655	614	41	6.7%
	Non-urgent	574	666	-92	-13.8%
Patients on waiting list ready for elective surgery at the end of quarter		2,476	2,130	346	16.2%
Urgency category	Urgent	91	64	27	42.2%
	Semi-urgent	547	571	-24	-4.2%
	Non-urgent	1,838	1,495	343	22.9%

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Emergency department performance		Jul-Sep 2017	Jul-Sep 2016	Difference		
		Median time to treatment	8m	9m	-1m	
Time to treatment by triage category	T2: Emergency	90th percentile time to treatment	35m	31m	4m	
		% started treatment on time	62.8%	58.9%	3.9 percentage points	
		Median time to treatment	18m	16m	2m	
	T3: Urgent	90th percentile time to treatment	1h 11m	57m	14m	
		% started treatment on time	70.3%	76.7%	-6.4 percentage points	
		Median time to treatment	21m	17m	4m	
	T4: Semi-urgent	90th percentile time to treatment	1h 21m	1h 07m	14m	
		% started treatment on time	84.3%	88.3%	-4.0 percentage points	
		Median time to treatment	15m	14m	1m	
	T5: Non-urgent	90th percentile time to treatment	1h 10m	1h 07m	3m	
		% started treatment on time	97%	97.5%	-0.5 percentage points	
Patients starting treatment on time %			72.9%	77.1%	-4.2 percentage points	
Median time to leave the ED			3h 58m	3h 53m	5m	
90th percentile time to leave the ED			10h 13m	10h 56m	-43m	
Patients leaving the ED within four hours of presentation			51.2%	53.2%	-2.0 percentage points	
	Median transfer of care time (minutes)		17m	13m	4	
Transfer of care	90th percentile transfer of care time (minutes)		64m	39m	25m	
	Percent on target		68.5%	84.7%	-16.2 percentage points	
Elective surgery perfomance			Jul-Sep 2017	Jul-Sep 2016	Difference	
Waiting time (days)		Median	14 days	14 days	0 days	
	Urgent	90th percentile	28 days	26 days	2 days	
		Median	42 days	43 days	-1 days	
	Semi-urgent	90th percentile	80 days	78 days	2 days	
		Median	182 days	170 days	12 days	
	Non-urgent	90th percentile	345 days	348 days	-3 days	
Elective surgery procedures performed on time	All procedures		98.4%	98.8%	-0.4 percentage points	
	Urgent		100%	100%	0.0 percentage points	
	Semi-urgent		98.8%	98.7%	0.1 percentage points	
	Non-urgent		96.5%	97.9%	-1.4 percentage points	

<sup>(\*)</sup> Suppressed due to small numbers and to protect patient privacy