

Emergency department activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All arrivals at ED by ambulance		10,588	10,303	285	2.8%
All ED presentations		39,819	39,448	371	0.9%
Emergency presentations		38,952	38,383	569	1.5%
Triage category	T1: Resuscitation	258	256	2	0.8%
	T2: Emergency	4,421	3,986	435	10.9%
	T3: Urgent	14,399	14,062	337	2.4%
	T4: Semi-urgent	17,370	17,611	-241	-1.4%
	T5: Non-urgent	2,504	2,468	36	1.5%
Admissions to hospital from EDs ¹		9,149	8,717	432	5.0%
Admitted patient activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All admitted patient episodes		22,685	24,251	-1,566	-6.5%
All acute episodes		**	**		
Overnight		**	**		
Same-day		**	**		
Non-acute		**	**		
Acute		**	**		
Average length of stay (days)	Acute overnight episodes	**	**		
	Non-acute	**	**		
All bed days		92,676	96,565	-3,889	-4.0%
Hospital bed days	Acute	**	**		
	Non-acute	**	**		
Babies born in Illawarra Shoalhaven public hospitals		777	746	31	4.2%
Elective surgery activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
Elective surgery procedures performed		3,065	3,126	-61	-2.0%
Urgency category	Urgent	785	826	-41	-5.0%
	Semi-urgent	954	949	5	0.5%
	Non-urgent	1,152	1,093	59	5.4%
Patients on waiting list ready for elective surgery at the end of quarter		5,998	5,435	563	10.4%
Urgency category	Urgent	73	68	5	7.4%
	Semi-urgent	793	741	52	7.0%
	Non-urgent	5,132	4,626	506	10.9%

** These data are not reported due to a policy change in the definition of patient stay types. A new mental health care stay type has been introduced that comprises patients who were previously included in the acute and non-acute stay types that are routinely reported by BHI. Acute, non-acute and mental health stay types will be reported separately in the next edition of Healthcare Quarterly, which covers January to March 2018.

¹ The decrease in the percentage of patients treated and admitted to hospital from the ED may reflect changes in data coding practices. Changes will be reflected in the January to March 2018 edition of *Healthcare Quarterly*

Emergency department performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	9m	9m	0m
		90th percentile time to treatment	23m	24m	-1m
		% started treatment on time	62.1%	63.9%	-1.8 percentage points
	T3: Urgent	Median time to treatment	23m	24m	-1m
		90th percentile time to treatment	1h 20m	1h 20m	0m
		% started treatment on time	64.8%	64.7%	0.1 percentage points
	T4: Semi-urgent	Median time to treatment	26m	27m	-1m
		90th percentile time to treatment	1h 49m	1h 38m	11m
		% started treatment on time	76.6%	78.8%	-2.2 percentage points
	T5: Non-urgent	Median time to treatment	25m	23m	2m
		90th percentile time to treatment	1h 34m	1h 27m	7m
		% started treatment on time	94.4%	95.2%	-0.8 percentage points
Patients starting treatment on time %			71.4%	72.9%	-1.5 percentage points
Median time to leave the ED			2h 55m	2h 46m	9m
90th percentile time to leave the ED			8h 09m	8h 38m	-29m
Patients leaving the ED within four hours of presentation			70.1%	70.9%	-0.8 percentage points
Transfer of care	Median transfer of care time (minutes)		11m	11m	0m
	90th percentile transfer of care time (minutes)		27m	30m	-3m
	Percent on target		91.4%	89.3%	2.1 percentage points
Elective surgery performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Waiting time (days)	Urgent	Median	11 days	12 days	-1 days
		90th percentile	27 days	27 days	0 days
	Semi-urgent	Median	63 days	56 days	7 days
		90th percentile	92 days	88 days	4 days
	Non-urgent	Median	328 days	314 days	14 days
		90th percentile	378 days	365 days	13 days
Elective surgery procedures performed on time	All procedures		90.6%	94.5%	-3.9 percentage points
	Urgent		100%	99.9%	0.1 percentage points
	Semi-urgent		88.6%	94.8%	-6.2 percentage points
	Non-urgent		85.8%	90.1%	-4.3 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed