

Emergency department activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All arrivals at ED by ambulance		1,037	931	106	11.4%
All ED presentations		4,607	4,231	376	8.9%
Emergency presentations		4,394	3,986	408	10.2%
Triage category	T1: Resuscitation	28	20	8	40.0%
	T2: Emergency	514	436	78	17.9%
	T3: Urgent	1,448	1,291	157	12.2%
	T4: Semi-urgent	1,787	1,704	83	4.9%
	T5: Non-urgent	617	535	82	15.3%
Admissions to hospital from EDs		1,097	951	146	15.4%
Admitted patient activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All admitted patient episodes		3,070	**		
	All acute episodes	2,850	**		
	Overnight	1,421	**		
	Same-day	1,429	**		
	Non-acute	129	**		
	Mental health	91	**		
Average length of stay (days)	Acute	2.4	**		
	Acute overnight episodes	3.8	**		
	Non-acute	5.7	**		
	Mental health	10.8	**		
Hospital bed days	All bed days	8,575	**		
	Acute	6,855	**		
	Non-acute	735	**		
	Mental health	985	**		
Babies born in South East Regional Hospital		72	61	11	18.0%
Elective surgery activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
Elective surgery procedures performed		377	411	-34	-8.3%
Urgency category	Urgent	55	65	-10	-15.4%
	Semi-urgent	93	102	-9	-8.8%
	Non-urgent	225	239	-14	-5.9%
Patients on waiting list ready for elective surgery at the end of quarter		825	756	69	9.1%
Urgency category	Urgent	20	20	0	0.0%
	Semi-urgent	100	75	25	33.3%
	Non-urgent	705	661	44	6.7%

\*\* These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

Emergency department performance			Jan-Mar 2018	Jan-Mar 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	9m	8m	1m
		90th percentile time to treatment	24m	26m	-2m
		% started treatment on time	62.6%	63.7%	-1.1 percentage points
	T3: Urgent	Median time to treatment	19m	21m	-2m
		90th percentile time to treatment	51m	1h 10m	-19m
		% started treatment on time	73.5%	65.8%	7.7 percentage points
	T4: Semi-urgent	Median time to treatment	26m	37m	-11m
		90th percentile time to treatment	1h 38m	2h 29m	-51m
		% started treatment on time	78.2%	65.1%	13.1 percentage points
	T5: Non-urgent	Median time to treatment	29m	39m	-10m
		90th percentile time to treatment	1h 54m	2h 51m	-57m
		% started treatment on time	91.5%	80.5%	11.0 percentage points
Patients starting treatment on time %			76.4%	66.9%	9.5 percentage points
Median time to leave the ED			2h 31m	2h 52m	-21m
90th percentile time to leave the ED			6h 01m	6h 20m	-19m
Patients leaving the ED within four hours of presentation			74.2%	69.2%	5.0 percentage points
Transfer of care	Median transfer of care time (minutes)		12m	12m	0m
	90th percentile transfer of care time (minutes)		22m	22m	0m
	Percent on target		95.6%	95.4%	0.2 percentage points
Elective surgery performance			Jan-Mar 2018	Jan-Mar 2017	Difference
Waiting time (days)	Urgent	Median	18 days	13 days	5 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	67 days	61 days	6 days
		90th percentile	(*)	85 days	
	Non-urgent	Median	206 days	263 days	-57 days
		90th percentile	368 days	364 days	4 days
Elective surgery procedures performed on time	All procedures		92.8%	94.1%	-1.3 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		95.7%	97.1%	-1.4 percentage points
	Non-urgent		89.8%	91.2%	-1.4 percentage points

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed