

Emergency department activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All arrivals at ED by ambulance		528	572	-44	-7.7%
All ED presentations		3,431	3,884	-453	-11.7%
Emergency presentations		3,287	3,738	-451	-12.1%
Triage category	T1: Resuscitation	12	11	1	9.1%
	T2: Emergency	387	392	-5	-1.3%
	T3: Urgent	1,028	1,124	-96	-8.5%
	T4: Semi-urgent	1,312	1,677	-365	-21.8%
	T5: Non-urgent	548	534	14	2.6%
Admissions to hospital from EDs		196	282	-86	-30.5%
Admitted patient activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All admitted patient episodes		807	989	-182	-18.4%
	All acute episodes	776	901	-125	-13.9%
	Acute overnight	280	396	-116	-29.3%
	Same-day	496	505	-9	-1.8%
	Non-acute	31	88	-57	-64.8%
	Mental health	0	0		
Average length of stay (days)	Acute	2.9	2.2	0.7	
	Acute overnight	6.1	3.7	2.4	
	Non-acute	17.8	10.4	7.4	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	2,768	2,897	-129	-4.5%
	Acute	2,215	1,982	233	11.8%
	Non-acute	553	915	-362	-39.6%
	Mental health	0	0	0	
Babies born in Macksville District Hospital		8	16	-8	-50.0%
Elective surgery activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
Elective surgery procedures performed		284	274	10	3.6%
Urgency category	Urgent	5	<5		
	Semi-urgent	21	16	5	31.3%
	Non-urgent	258	258	0	0.0%
Patients on waiting list ready for elective surgery at the end of quarter		782	736	46	6.3%
Urgency category	Urgent	0	<5		
	Semi-urgent	18	6	12	200.0%
	Non-urgent	764	730	34	4.7%

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

Emergency department performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	9m	9m	0m
		90th percentile time to treatment	19m	22m	-3m
		% started treatment on time	63%	62.4%	0.6 percentage points
	T3: Urgent	Median time to treatment	20m	21m	-1m
		90th percentile time to treatment	1h 00m	1h 03m	-3m
		% started treatment on time	72.6%	69.3%	3.3 percentage points
	T4: Semi-urgent	Median time to treatment	25m	27m	-2m
		90th percentile time to treatment	1h 28m	2h 13m	-45m
		% started treatment on time	80.6%	73.9%	6.7 percentage points
	T5: Non-urgent	Median time to treatment	22m	31m	-9m
		90th percentile time to treatment	1h 47m	2h 09m	-22m
		% started treatment on time	92.8%	88.4%	4.4 percentage points
<b>Patients starting treatment on time %</b>			77.8%	73.2%	4.6 percentage points
<b>Median time to leave the ED</b>			1h 43m	1h 51m	-8m
<b>90th percentile time to leave the ED</b>			4h 49m	4h 38m	11m
<b>Patients leaving the ED within four hours of presentation</b>			85.7%	86.1%	-0.4 percentage points
Transfer of care	Median transfer of care time (minutes)		11m	11m	0m
	90th percentile transfer of care time (minutes)		23m	29m	-6m
	Percent on target		94.3%	90.5%	3.8 percentage points
Elective surgery performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Waiting time (days)	Urgent	Median	(*)	(*)	
		90th percentile	(*)	(*)	
	Semi-urgent	Median	41 days	34 days	7 days
		90th percentile	(*)	(*)	
	Non-urgent	Median	285 days	301 days	-16 days
		90th percentile	314 days	330 days	-16 days
Elective surgery procedures performed on time	All procedures		99.6%	99.6%	0.0 percentage points
	Urgent		(*)	(*)	
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		99.6%	99.6%	0.0 percentage points

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(n/a) No elective surgeries performed