

Emergency department activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All arrivals at ED by ambulance		2,264	2,320	-56	-2.4%
All ED presentations		9,570	9,040	530	5.9%
Emergency presentations		9,348	8,716	632	7.3%
Triage category	T1: Resuscitation	41	58	-17	-29.3%
	T2: Emergency	997	898	99	11.0%
	T3: Urgent	3,098	3,070	28	0.9%
	T4: Semi-urgent	4,145	3,846	299	7.8%
	T5: Non-urgent	1,067	844	223	26.4%
Admissions to hospital from EDs		3,703	3,744	-41	-1.1%
Admitted patient activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All admitted patient episodes		8,344	8,118	226	2.8%
	All acute episodes	8,029	7,819	210	2.7%
	Acute overnight	4,322	4,323	-1	0.0%
	Same-day	3,707	3,496	211	6.0%
	Non-acute	114	92	22	23.9%
	Mental health	201	207	-6	-2.9%
Average length of stay (days)	Acute	2.7	2.8	-0.1	
	Acute overnight	4.2	4.3	-0.1	
	Non-acute	6.4	6.1	0.3	
	Mental health	14.4	14.5	-0.1	
Hospital bed days	All bed days	25,313	25,706	-393	-1.5%
	Acute	21,700	22,143	-443	-2.0%
	Non-acute	725	559	166	29.7%
	Mental health	2,888	3,004	-116	-3.9%
Babies born in Lismore Base Hospital		309	308	1	0.3%
Elective surgery activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
Elective surgery procedures performed		1,454	1,210	244	20.2%
Urgency category	Urgent	450	372	78	21.0%
	Semi-urgent	423	346	77	22.3%
	Non-urgent	481	424	57	13.4%
Patients on waiting list ready for elective surgery at the end of quarter		1,798	1,761	37	2.1%
Urgency category	Urgent	47	61	-14	-23.0%
	Semi-urgent	200	213	-13	-6.1%
	Non-urgent	1,551	1,487	64	4.3%

(\*) Suppressed due to small numbers and to protect patient privacy (n/a) not applicable

Emergency department performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	7m	8m	-1m
		90th percentile time to treatment	16m	20m	-4m
		% started treatment on time	80.8%	71%	9.8 percentage points
	T3: Urgent	Median time to treatment	21m	28m	-7m
		90th percentile time to treatment	1h 02m	1h 48m	-46m
		% started treatment on time	69.4%	54.6%	14.8 percentage points
	T4: Semi-urgent	Median time to treatment	29m	51m	-22m
		90th percentile time to treatment	1h 43m	2h 41m	-58m
		% started treatment on time	75.4%	57.5%	17.9 percentage points
	T5: Non-urgent	Median time to treatment	33m	50m	-17m
		90th percentile time to treatment	1h 49m	2h 34m	-45m
		% started treatment on time	92.3%	80.1%	12.2 percentage points
<b>Patients starting treatment on time %</b>			75.8%	59.9%	15.9 percentage points
<b>Median time to leave the ED</b>			2h 46m	3h 18m	-32m
<b>90th percentile time to leave the ED</b>			8h 21m	11h 00m	-159m
<b>Patients leaving the ED within four hours of presentation</b>			68.4%	59.5%	8.9 percentage points
Transfer of care	Median transfer of care time (minutes)		12m	16m	-4m
	90th percentile transfer of care time (minutes)		34m	55m	-21m
	Percent on target		86.6%	74.9%	11.7 percentage points
Elective surgery performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Waiting time (days)	Urgent	Median	7 days	8 days	-1 days
		90th percentile	27 days	22 days	5 days
	Semi-urgent	Median	64 days	48 days	16 days
		90th percentile	99 days	82 days	17 days
	Non-urgent	Median	343 days	325 days	18 days
		90th percentile	370 days	362 days	8 days
Elective surgery procedures performed on time	All procedures		90.5%	97.8%	-7.3 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		86.5%	98.3%	-11.8 percentage points
	Non-urgent		85.2%	95.5%	-10.3 percentage points

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed