

Emergency department activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All arrivals at ED by ambulance		1,714	1,869	-155	-8.3%
All ED presentations		6,758	7,452	-694	-9.3%
Emergency presentations		6,721	7,362	-641	-8.7%
Triage category	T1: Resuscitation	38	45	-7	-15.6%
	T2: Emergency	1,021	1,027	-6	-0.6%
	T3: Urgent	2,674	2,783	-109	-3.9%
	T4: Semi-urgent	2,578	3,177	-599	-18.9%
	T5: Non-urgent	410	330	80	24.2%
Admissions to hospital from EDs		2,061	2,187	-126	-5.8%
Admitted patient activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All admitted patient episodes		3,203	3,374	-171	-5.1%
	All acute episodes	2,795	2,966	-171	-5.8%
	Acute overnight	1,744	1,884	-140	-7.4%
	Same-day	1,051	1,082	-31	-2.9%
	Non-acute	408	408	0	0.0%
	Mental health	0	0		
Average length of stay (days)	Acute	3.1	3.1	0.0	
	Acute overnight	4.3	4.3	0.0	
	Non-acute	14.6	14.4	0.2	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	14,539	15,027	-488	-3.2%
	Acute	8,577	9,139	-562	-6.1%
	Non-acute	5,962	5,888	74	1.3%
	Mental health	0	0	0	
Babies born in Ryde Hospital		18	23	-5	-21.7%
Elective surgery activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
Elective surgery procedures performed		327	328	-1	-0.3%
Urgency category	Urgent	28	45	-17	-37.8%
	Semi-urgent	123	139	-16	-11.5%
	Non-urgent	174	140	34	24.3%
Patients on waiting list ready for elective surgery at the end of quarter		298	320	-22	-6.9%
Urgency category	Urgent	6	6	0	0.0%
	Semi-urgent	78	68	10	14.7%
	Non-urgent	214	246	-32	-13.0%

(*) Suppressed due to small numbers and to protect patient privacy (n/a) not applicable

Emergency department performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	8m	7m	1m
		90th percentile time to treatment	16m	14m	2m
		% started treatment on time	75.2%	81.1%	-5.9 percentage points
	T3: Urgent	Median time to treatment	16m	14m	2m
		90th percentile time to treatment	42m	37m	5m
		% started treatment on time	83.2%	85.2%	-2.0 percentage points
	T4: Semi-urgent	Median time to treatment	17m	16m	1m
		90th percentile time to treatment	1h 12m	1h 13m	-1m
		% started treatment on time	85.9%	86.8%	-0.9 percentage points
	T5: Non-urgent	Median time to treatment	20m	18m	2m
		90th percentile time to treatment	1h 42m	1h 21m	21m
		% started treatment on time	92.9%	95.2%	-2.3 percentage points
Patients starting treatment on time %			83.5%	85.7%	-2.2 percentage points
Median time to leave the ED			2h 40m	2h 39m	1m
90th percentile time to leave the ED			5h 45m	5h 53m	-8m
Patients leaving the ED within four hours of presentation			79.5%	79.7%	-0.2 percentage points
Transfer of care	Median transfer of care time (minutes)		10m	11m	-1m
	90th percentile transfer of care time (minutes)		20m	22m	-2m
	Percent on target		97.4%	94.8%	2.6 percentage points
Elective surgery performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Waiting time (days)	Urgent	Median	14 days	14 days	0 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	50 days	51 days	-1 days
		90th percentile	83 days	80 days	3 days
	Non-urgent	Median	156 days	191 days	-35 days
		90th percentile	353 days	344 days	9 days
Elective surgery procedures performed on time	All procedures		100%	99.1%	0.9 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		100%	97.9%	2.1 percentage points

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(n/a) No elective surgeries performed