

Emergency department activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All arrivals at ED by ambulance		540	610	-70	-11.5%
All ED presentations		2,957	3,039	-82	-2.7%
Emergency presentations		2,736	2,785	-49	-1.8%
Triage category	T1: Resuscitation	8	15	-7	-46.7%
	T2: Emergency	367	349	18	5.2%
	T3: Urgent	846	833	13	1.6%
	T4: Semi-urgent	1,092	1,138	-46	-4.0%
	T5: Non-urgent	423	450	-27	-6.0%
Admissions to hospital from EDs		443	450	-7	-1.6%
Admitted patient activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All admitted patient episodes		1,211	1,164	47	4.0%
	All acute episodes	1,179	1,100	79	7.2%
	Acute overnight	513	565	-52	-9.2%
	Same-day	666	535	131	24.5%
	Non-acute	32	64	-32	-50.0%
	Mental health	0	0		
Average length of stay (days)	Acute	1.8	1.9	-0.1	
	Acute overnight	2.9	2.8	0.1	
	Non-acute	4.0	6.3	-2.3	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	2,276	2,535	-259	-10.2%
	Acute	2,149	2,130	19	0.9%
	Non-acute	127	405	-278	-68.6%
	Mental health	0	0	0	
Babies born in Cooma Hospital and Health Service		26	40	-14	-35.0%
Elective surgery activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
Elective surgery procedures performed		75	72	3	4.2%
Urgency category	Urgent	11	9	2	22.2%
	Semi-urgent	16	15	1	6.7%
	Non-urgent	39	43	-4	-9.3%
Patients on waiting list ready for elective surgery at the end of quarter		63	108	-45	-41.7%
Urgency category	Urgent	0	0	0	
	Semi-urgent	8	22	-14	-63.6%
	Non-urgent	55	86	-31	-36.0%

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

Emergency department performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	8m	8m	0m
		90th percentile time to treatment	27m	22m	5m
		% started treatment on time	67.9%	64.7%	3.2 percentage points
	T3: Urgent	Median time to treatment	18m	18m	0m
		90th percentile time to treatment	52m	54m	-2m
		% started treatment on time	74.5%	72.7%	1.8 percentage points
	T4: Semi-urgent	Median time to treatment	29m	27m	2m
		90th percentile time to treatment	1h 44m	1h 32m	12m
		% started treatment on time	77.4%	78.2%	-0.8 percentage points
	T5: Non-urgent	Median time to treatment	28m	22m	6m
		90th percentile time to treatment	1h 45m	1h 34m	11m
		% started treatment on time	93.2%	93.2%	0.0 percentage points
Patients starting treatment on time %			77.5%	76.9%	0.6 percentage points
Median time to leave the ED			1h 52m	1h 49m	3m
90th percentile time to leave the ED			4h 53m	4h 47m	6m
Patients leaving the ED within four hours of presentation			84.3%	85.8%	-1.5 percentage points
Transfer of care	Median transfer of care time (minutes)		7m	7m	0m
	90th percentile transfer of care time (minutes)		17m	17m	0m
	Percent on target		98.3%	98.1%	0.2 percentage points
Elective surgery performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Waiting time (days)	Urgent	Median	12 days	(*)	
		90th percentile	(*)	(*)	
	Semi-urgent	Median	50 days	56 days	-6 days
		90th percentile	(*)	(*)	
	Non-urgent	Median	219 days	138 days	81 days
		90th percentile	(*)	(*)	
Elective surgery procedures performed on time	All procedures		98.5%	100%	-1.5 percentage points
	Urgent		100%	(*)	
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		97.4%	100%	-2.6 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed