## Healthcare Quarterly

## Cowra Health Service



Emergency department activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All arrivals at ED by ambulance		373	376	-3	-0.8%
All ED presentations	1,776	1,691	85	5.0%	
Emergency presentations		1,694	1,659	35	2.1%
Triage category	T1: Resuscitation	24	9	15	166.7%
	T2: Emergency	180	179	1	0.6%
		459	470	-11	-2.3
	T4: Semi-urgent T5: Non-urgent	723 308	702 299	21 9	3.0° 3.0°
	15. Non-urgeni	306		9	3.0
Admissions to hospital	from EDs	334	356	-22	-6.29
Admitted patient ac	Jul-Sep 2018	Jul-Sep 2017	Difference	% chang	
All admitted patient episodes		821	911	-90	-9.99
	All acute episodes	777	891	-114	-12.8
	A cute cucumicalet	443	478	25	-7.3
	Acute overnight	334	413	-35 -79	-7.3 -19.1
	Same-day				
	Non-acute Mental health	44 0	20 0	24	120.0
Average length of stay (days)	Acute	2.6	2.5	0.1	
	Acute overnight	3.8	3.8	0.0	
	Non-acute	7.3	14.0	-6.7	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	2,323	2,531	-208	-8.2
	Acute	2,002	2,252	-250	-11.19
	Non-acute	321	279	42	15.19
	Mental health	0	0	0	
Babies born in Cowra Health Service		33	48	-15	-31.3
Elective surgery activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% chang
Elective surgery procedures performed		123	132	-9	-6.89
Urgency category	Urgent	18	18	0	0.0
	Semi-urgent	33	41	-8	-19.5
	Non-urgent	72	72	0	0.0
Deticute on welting list of				5	2.79
racients on waiting list r	eady for elective surgery at the end of quarter	188	183	5	2.1
	Urgent	<5	6		
Urgency category	Semi-urgent	25	25	0	0.0
	Non-urgent	163	152	11	7.2
		100	102		1.2

 $<sup>(\</sup>mbox{\ensuremath{^{+}}})$  Suppressed due to small numbers and to protect patient privacy (n/a) not applicable

## Healthcare Quarterly

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Emergency department performance			Jul-Sep 2018 Jul-Sep 2017		Difference	
		Median time to treatment	8m	5m	3m	
	T2: Emergency	90th percentile time to treatment	30m	24m	6m	
		% started treatment on time	67.6%	77.5%	-9.9 percentage points	
		Median time to treatment	11m	7m	4m	
	T3: Urgent	90th percentile time to treatment	35m	26m	9m	
Time to treatment by triage category		% started treatment on time	86.6%	92.1%	-5.5 percentage points	
		Median time to treatment	10m	7m	3m	
	T4: Semi-urgent	90th percentile time to treatment	40m	30m	10m	
		% started treatment on time	97%	96%	1.0 percentage points	
		Median time to treatment	10m	7m	3m	
	T5: Non-urgent	90th percentile time to treatment	41m	36m	5m	
		% started treatment on time	99%	98.8%	0.2 percentage points	
Patients starting treatment on time %			91.2%	93.2%	-2.0 percentage points	
Median time to leave the ED			1h 40m	1h 45m	-5m	
90th percentile time to leave the ED			4h 30m	4h 32m	-2m	
Patients leaving the ED within four hours of presentation			87.2%	86.9%	0.3 percentage points	
	Median transfer of care time (minutes)		12m	13m**	-1m	
Transfer of care	90th percentile transfer of care time (minutes)		31m	29m**	2m	
	Percent on target		89.6%	90.7%**	-1.1 percentage points	
Elective surgery performance			Jul-Sep 2018	Jul-Sep 2017	Difference	
Waiting time (days)		Median	7 days	9 days	-2 days	
	Urgent	90th percentile	(*)	(*)		
	Semi-urgent	Median	46 days	43 days	3 days	
		90th percentile	(*)	(*)		
		Median	295 days	192 days	103 days	
	Non-urgent	90th percentile	(*)	(*)		
Elective surgery procedures performed on time	All procedures		100%	100%	0.0 percentage points	
	Urgent		100%	100%	0.0 percentage points	
	Semi-urgent		100%	100%	0.0 percentage points	
	Non-urgent		100%	100%	0.0 percentage points	

 $<sup>^{\</sup>star\star}$  Caution - Transfer of care could not be calculated for more than 30% of records

<sup>(\*)</sup> Suppressed due to small numbers and to protect patient privacy