

Emergency department activity

	Jan-Mar 2019	Jan-Mar 2018	Difference	% change	
All arrivals at ED by ambulance	4,742	4,381	361	8.2%	
All ED presentations	18,012	17,010	1,002	5.9%	
All emergency presentations	17,907	16,914	993	5.9%	
Emergency presentation by triage category	T1: Resuscitation	111	106	5	4.7%
	T2: Emergency	1,775	1,648	127	7.7%
	T3: Urgent	5,942	4,628	1,314	28.4%
	T4: Semi-urgent	8,837	9,226	-389	-4.2%
	T5: Non-urgent	1,242	1,306	-64	-4.9%
Admissions to hospital from EDs	4,097	3,841	256	6.7%	

Emergency department performance

	Jan-Mar 2019	Jan-Mar 2018	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	8m	7m	1m	8m
	T2: Emergency 90th percentile time to treatment	33m	27m	6m	26m
	% started treatment on time	70.1%	73.8%	-3.7 percentage points	67.2%
	Median time to treatment	26m	23m	3m	23m
	T3: Urgent 90th percentile time to treatment	1h 31m	1h 17m	14m	1h 24m
	% started treatment on time	57.9%	65.3%	-7.4 percentage points	64.6%
	Median time to treatment	35m	30m	5m	31m
	T4: Semi-urgent 90th percentile time to treatment	1h 43m	1h 32m	11m	1h 58m
	% started treatment on time	75.3%	79.1%	-3.8 percentage points	72.9%
	Median time to treatment	24m	22m	2m	29m
	T5: Non-urgent 90th percentile time to treatment	1h 28m	1h 18m	10m	1h 57m
	% started treatment on time	95%	96.8%	-1.8 percentage points	90.7%
Patients starting treatment on time %	70.2%	76.1%	-5.9 percentage points	70.6%	
Median time to leave the ED	3h 02m	2h 50m	12m	3h 12m	
90th percentile time to leave the ED	7h 11m	7h 00m	11m	8h 05m	
Patients leaving the ED within four hours of presentation	67.4%	69.5%	-2.1 percentage points	67.8%	
Transfer of care	Median transfer of care time (minutes)	11m	11m	0m	12m
	90th percentile transfer of care time (minutes)	37m	32m	5m	29m
	Percent on target	86.9%	88.8%	-1.9 percentage points	90.2%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

	Jan-Mar 2019	Jan-Mar 2018	Difference	% change
Elective surgery procedures performed	1,039	1,040	-1	-0.1%
Urgency category				
Urgent	124	144	-20	-13.9%
Semi-urgent	416	423	-7	-1.7%
Non-urgent	442	428	14	3.3%
Patients on waiting list ready for elective surgery at the end of quarter	1,697	1,417	280	19.8%
Urgency category				
Urgent	34	30	4	13.3%
Semi-urgent	343	295	48	16.3%
Non-urgent	1,320	1,092	228	20.9%

Elective surgery performance

		Jan-Mar 2019	Jan-Mar 2018	Difference	Peer group results	
Waiting time (days)	Urgent	Median	21 days	18 days	3 days	13 days
		90th percentile	29 days	27 days	2 days	27 days
	Semi-urgent	Median	45 days	45 days	0 days	51 days
		90th percentile	81 days	76 days	5 days	85 days
	Non-urgent	Median	255 days	207 days	48 days	263 days
		90th percentile	342 days	319 days	23 days	357 days
Elective surgery procedures performed on time	All procedures	98.8%	99.8%	-1.0 percentage points	96.7%	
	Urgent	100%	100%	0.0 percentage points	99.9%	
	Semi-urgent	98.8%	100%	-1.2 percentage points	96.1%	
	Non-urgent	98.4%	99.5%	-1.1 percentage points	96.0%	

Admitted patient activity

	Jan-Mar 2019	Jan-Mar 2018	Difference	% change	
Episodes	All episodes	7,830	7,579	251	3.3%
	Acute	7,330	7,078	252	3.6%
	Acute Overnight	3,665	3,615	50	1.4%
	Acute Same Day	3,665	3,463	202	5.8%
	Non-acute	273	257	16	6.2%
	Mental health	227	244	-17	-7.0%
Average length of stay (days)	Acute	2.7	2.7	0.0	
	Acute Overnight	4.5	4.3	0.2	
	Non-acute	12.4	15.1	-2.7	
	Mental health	14.3	20.0	-5.7	
Hospital bed days	All bed days	26,604	27,809	-1,205	-4.3%
	Acute	19,989	19,031	958	5.0%
	Non-acute	3,376	3,889	-513	-13.2%
	Mental health	3,239	4,889	-1,650	-33.7%
Babies born in Wyong Hospital	25	18	7	38.9%	

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(n/a) not applicable

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