

Emergency department activity

	Jan-Mar 2019	Jan-Mar 2018	Difference	% change	
All arrivals at ED by ambulance	2,298	2,207	91	4.1%	
All ED presentations	9,398	8,997	401	4.5%	
All emergency presentations	9,218	8,611	607	7.0%	
Emergency presentation by triage category	T1: Resuscitation	53	30	23	76.7%
	T2: Emergency	1,028	944	84	8.9%
	T3: Urgent	3,286	2,935	351	12.0%
	T4: Semi-urgent	3,968	3,601	367	10.2%
	T5: Non-urgent	883	1,101	-218	-19.8%
Admissions to hospital from EDs	3,482	3,429	53	1.5%	

Emergency department performance

	Jan-Mar 2019	Jan-Mar 2018	Difference	Peer group results		
Time to treatment by triage category	T2: Emergency	Median time to treatment	7m	7m	0m	8m
		90th percentile time to treatment	17m	14m	3m	26m
		% started treatment on time	76.2%	80.3%	-4.1 percentage points	67.2%
	T3: Urgent	Median time to treatment	26m	20m	6m	23m
		90th percentile time to treatment	1h 32m	59m	33m	1h 24m
		% started treatment on time	57.9%	71.3%	-13.4 percentage points	64.6%
	T4: Semi-urgent	Median time to treatment	32m	34m	-2m	31m
		90th percentile time to treatment	1h 44m	1h 54m	-10m	1h 58m
		% started treatment on time	72.4%	70.3%	2.1 percentage points	72.9%
	T5: Non-urgent	Median time to treatment	27m	32m	-5m	29m
		90th percentile time to treatment	1h 46m	1h 54m	-8m	1h 57m
		% started treatment on time	93.3%	90.6%	2.7 percentage points	90.7%
Patients starting treatment on time %	69.5%	74.2%	-4.7 percentage points	70.6%		
Median time to leave the ED	2h 57m	2h 52m	5m	3h 12m		
90th percentile time to leave the ED	10h 18m	8h 48m	90m	8h 05m		
Patients leaving the ED within four hours of presentation	63.4%	65.9%	-2.5 percentage points	67.8%		
Transfer of care	Median transfer of care time (minutes)	11m	13m	-2m	12m	
	90th percentile transfer of care time (minutes)	39m	42m	-3m	29m	
	Percent on target	85.1%	82.1%	3.0 percentage points	90.2%	

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

	Jan-Mar 2019	Jan-Mar 2018	Difference	% change
Elective surgery procedures performed	1,246	1,097	149	13.6%
Urgency category				
Urgent	342	318	24	7.5%
Semi-urgent	365	356	9	2.5%
Non-urgent	416	374	42	11.2%
Patients on waiting list ready for elective surgery at the end of quarter	1,884	1,935	-51	-2.6%
Urgency category				
Urgent	54	49	5	10.2%
Semi-urgent	222	228	-6	-2.6%
Non-urgent	1,608	1,658	-50	-3.0%

Elective surgery performance

		Jan-Mar 2019	Jan-Mar 2018	Difference	Peer group results	
Waiting time (days)	Urgent	Median	6 days	8 days	-2 days	13 days
		90th percentile	25 days	26 days	-1 days	27 days
	Semi-urgent	Median	65 days	61 days	4 days	51 days
		90th percentile	90 days	90 days	0 days	85 days
	Non-urgent	Median	322 days	336 days	-14 days	263 days
		90th percentile	365 days	366 days	-1 days	357 days
Elective surgery procedures performed on time	All procedures	93.6%	93.1%	0.5 percentage points	96.7%	
	Urgent	100%	100%	0.0 percentage points	99.9%	
	Semi-urgent	91.2%	90.4%	0.8 percentage points	96.1%	
	Non-urgent	90.4%	89.8%	0.6 percentage points	96.0%	

Admitted patient activity

	Jan-Mar 2019	Jan-Mar 2018	Difference	% change	
Episodes	All episodes	7,744	7,496	248	3.3%
	Acute	7,478	7,212	266	3.7%
	Acute Overnight	4,038	4,047	-9	-0.2%
	Acute Same Day	3,440	3,165	275	8.7%
	Non-acute	88	107	-19	-17.8%
	Mental health	178	177	1	0.6%
Average length of stay (days)	Acute	2.9	2.7	0.2	
	Acute Overnight	4.4	4.0	0.4	
	Non-acute	10.0	9.0	1.0	
	Mental health	15.3	20.3	-5.0	
Hospital bed days	All bed days	24,916	24,030	886	3.7%
	Acute	21,317	19,464	1,853	9.5%
	Non-acute	878	966	-88	-9.1%
	Mental health	2,721	3,600	-879	-24.4%
Babies born in Lismore Base Hospital	317	303	14	4.6%	

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(n/a) not applicable

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