

## Emergency department activity


		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
All arrivals at ED by ambulance		12,268	11,275	993	8.8%
All ED presentations		42,225	39,317	2,908	7.4%
All emergency presentations		41,361	38,430	2,931	7.6%
Emergency presentation by triage category	T1: Resuscitation	291	254	37	14.6%
	T2: Emergency	5,043	4,743	300	6.3%
	T3: Urgent	16,014	14,415	1,599	11.1%
	T4: Semi-urgent	17,444	16,662	782	4.7%
	T5: Non-urgent	2,569	2,356	213	9.0%
Admissions to hospital from EDs		9,916	9,671	245	2.5%

## Emergency department performance

		Jul-Sep 2019	Jul-Sep 2018	Difference	NSW results
Time to treatment by triage category	Median time to treatment	10m	9m	1m	9m
	T2: Emergency 90th percentile time to treatment	32m	28m	4m	29m
	% started treatment on time	53.8%	58%	-4.2 percentage points	61.1%
	Median time to treatment	26m	24m	2m	22m
	T3: Urgent 90th percentile time to treatment	1h 50m	1h 32m	18m	1h 23m
	% started treatment on time	57.7%	61.7%	-4.0 percentage points	65.0%
	Median time to treatment	27m	26m	1m	29m
	T4: Semi-urgent 90th percentile time to treatment	2h 14m	1h 56m	18m	1h 57m
	% started treatment on time	71.7%	75%	-3.3 percentage points	74.1%
	Median time to treatment	29m	23m	6m	24m
	T5: Non-urgent 90th percentile time to treatment	2h 01m	1h 51m	10m	1h 53m
	% started treatment on time	89.8%	91.7%	-1.9 percentage points	91.4%
Patients starting treatment on time %		64.9%	68.6%	-3.7 percentage points	70.2%
Median time to leave the ED		3h 29m	3h 17m	12m	3h 01m
90th percentile time to leave the ED		10h 18m	9h 30m	48m	8h 06m
Patients leaving the ED within four hours of presentation		59.3%	64.1%	-4.8 percentage points	68.1%
Transfer of care	Median transfer of care time (minutes)	13m	12m	1m	13m
	90th percentile transfer of care time (minutes)	42m	33m	9m	40m
	Percent on target	82.6%	87.9%	-5.3 percentage points	84.4%

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

 Results are for Jul-Sep 2019 and provided only for comparison purposes

## Elective surgery activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
<b>Elective surgery procedures performed</b>		3,602	3,382	220	6.5%
<b>Urgency category</b>	Urgent	925	819	106	12.9%
	Semi-urgent	991	996	-5	-0.5%
	Non-urgent	1,498	1,356	142	10.5%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>		6,330	6,029	301	5.0%
<b>Urgency category</b>	Urgent	107	123	-16	-13.0%
	Semi-urgent	891	803	88	11.0%
	Non-urgent	5,332	5,103	229	4.5%

## Elective surgery performance

			Jul-Sep 2019	Jul-Sep 2018	Difference	NSW results
<b>Waiting time (days)</b>	Urgent	Median	12 days	13 days	-1 days	11 days
		90th percentile	27 days	27 days	0 days	26 days
	Semi-urgent	Median	58 days	58 days	0 days	45 days
		90th percentile	96 days	87 days	9 days	84 days
	Non-urgent	Median	330 days	314 days	16 days	241 days
		90th percentile	372 days	372 days	0 days	359 days
<b>Elective surgery procedures performed on time</b>	All procedures		89.7%	93.3%	-3.6 percentage points	96.6%
	Urgent		99.4%	100%	-0.6 percentage points	99.9%
	Semi-urgent		87.5%	94.1%	-6.6 percentage points	96.8%
	Non-urgent		85.1%	88.6%	-3.5 percentage points	94.6%

## Admitted patient activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
<b>Episodes</b>	All episodes	24,477	23,615	862	3.7%
	Acute	22,329	21,323	1,006	4.7%
	Acute Overnight	12,776	12,461	315	2.5%
	Acute Same Day	9,553	8,862	691	7.8%
	Non-acute	1,534	1,666	-132	-7.9%
	Mental health	614	626	-12	-1.9%
<b>Average length of stay (days)</b>	Acute	3.2	3.2	0.0	
	Acute Overnight	4.9	4.8	0.1	
	Non-acute	14.5	14.0	0.5	
	Mental health	16.7	17.6	-0.9	
<b>Hospital bed days</b>	All bed days	104,280	102,376	1,904	1.9%
	Acute	71,750	68,088	3,662	5.4%
	Non-acute	22,289	23,247	-958	-4.1%
	Mental health	10,241	11,041	-800	-7.2%
<b>Babies born in Illawarra Shoalhaven public hospitals</b>		865	889	-24	-2.7%

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(n/a) not applicable

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