

## Emergency department activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
All arrivals at ED by ambulance		2,516	2,355	161	6.8%
All ED presentations		10,884	8,922	1,962	22.0%
All emergency presentations		10,726	8,836	1,890	21.4%
Emergency presentation by triage category	T1: Resuscitation	77	50	27	54.0%
	T2: Emergency	1,359	1,184	175	14.8%
	T3: Urgent	4,107	3,351	756	22.6%
	T4: Semi-urgent	4,433	3,838	595	15.5%
	T5: Non-urgent	750	413	337	81.6%
Admissions to hospital from EDs		3,140	2,967	173	5.8%

## Emergency department performance

		Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Time to treatment by triage category	Median time to treatment	9m	8m	1m	8m
	T2: Emergency 90th percentile time to treatment	23m	22m	1m	29m
	% started treatment on time	64.2%	66.4%	-2.2 percentage points	63.8%
	Median time to treatment	19m	18m	1m	23m
	T3: Urgent 90th percentile time to treatment	1h 01m	55m	6m	1h 27m
	% started treatment on time	70%	73.4%	-3.4 percentage points	63.7%
	Median time to treatment	26m	20m	6m	32m
	T4: Semi-urgent 90th percentile time to treatment	1h 20m	1h 15m	5m	2h 03m
	% started treatment on time	82.4%	84.7%	-2.3 percentage points	72.0%
	Median time to treatment	28m	21m	7m	29m
	T5: Non-urgent 90th percentile time to treatment	1h 19m	1h 20m	-1m	2h 02m
	% started treatment on time	95.9%	96%	-0.1 percentage points	89.6%
Patients starting treatment on time %		76.1%	78.0%	-1.9 percentage points	69.1%
Median time to leave the ED		2h 20m	2h 32m	-12m	3h 18m
90th percentile time to leave the ED		8h 29m	9h 01m	-32m	8h 47m
Patients leaving the ED within four hours of presentation		74.4%	72.1%	2.3 percentage points	64.7%
Transfer of care	Median transfer of care time (minutes)	14m	14m	0m	13m
	90th percentile transfer of care time (minutes)	56m	43m	13m	38m
	Percent on target	75.8%	82.2%	-6.4 percentage points	85.1%

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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## Elective surgery activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Elective surgery procedures performed		1,010	901	109	12.1%
Urgency category	Urgent	205	174	31	17.8%
	Semi-urgent	335	316	19	6.0%
	Non-urgent	397	351	46	13.1%
Patients on waiting list ready for elective surgery at the end of quarter		1,373	1,208	165	13.7%
Urgency category	Urgent	30	34	-4	-11.8%
	Semi-urgent	236	180	56	31.1%
	Non-urgent	1,107	994	113	11.4%

## Elective surgery performance

			Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Waiting time (days)	Urgent	Median	14 days	13 days	1 days	14 days
		90th percentile	26 days	24 days	2 days	27 days
	Semi-urgent	Median	50 days	49 days	1 days	51 days
		90th percentile	84 days	81 days	3 days	85 days
	Non-urgent	Median	284 days	281 days	3 days	282 days
		90th percentile	372 days	349 days	23 days	361 days
Elective surgery procedures performed on time	All procedures		92.7%	97.1%	-4.4 percentage points	95.2%
	Urgent		100%	100%	0.0 percentage points	99.8%
	Semi-urgent		93.7%	98.7%	-5.0 percentage points	95.3%
	Non-urgent		88.2%	94.3%	-6.1 percentage points	93.3%

## Admitted patient activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Episodes	All episodes	6,665	6,570	95	1.4%
	Acute	6,352	6,239	113	1.8%
	Acute Overnight	3,683	3,393	290	8.5%
	Acute Same Day	2,669	2,846	-177	-6.2%
	Non-acute	207	209	-2	-1.0%
	Mental health	106	122	-16	-13.1%
Average length of stay (days)	Acute	2.8	2.6	0.2	
	Acute Overnight	4.1	4.0	0.1	
	Non-acute	7.9	8.1	-0.2	
	Mental health	9.9	8.4	1.5	
Hospital bed days	All bed days	20,411	19,201	1,210	6.3%
	Acute	17,730	16,477	1,253	7.6%
	Non-acute	1,634	1,703	-69	-4.1%
	Mental health	1,047	1,021	26	2.5%
Babies born in Port Macquarie Base Hospital		205	185	20	10.8%

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(n/a) not applicable

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