

Emergency department activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
All arrivals at ED by ambulance		405	370	35	9.5%
All ED presentations		4,719	4,485	234	5.2%
All emergency presentations		4,415	4,080	335	8.2%
Emergency presentation by triage category	T1: Resuscitation	6	5	1	20.0%
	T2: Emergency	334	350	-16	-4.6%
	T3: Urgent	1,529	1,387	142	10.2%
	T4: Semi-urgent	2,209	2,050	159	7.8%
	T5: Non-urgent	337	288	49	17.0%
Admissions to hospital from EDs		304	259	45	17.4%

Emergency department performance

		Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Time to treatment by triage category	Median time to treatment	6m	6m	0m	9m
	T2: Emergency 90th percentile time to treatment	15m	13m	2m	27m
	% started treatment on time	79.9%	85.1%	-5.2 percentage points	61.1%
	Median time to treatment	12m	13m	-1m	21m
	T3: Urgent 90th percentile time to treatment	37m	34m	3m	1h 22m
	% started treatment on time	85%	87%	-2.0 percentage points	66.3%
	Median time to treatment	14m	15m	-1m	28m
	T4: Semi-urgent 90th percentile time to treatment	1h 04m	1h 01m	3m	2h 00m
	% started treatment on time	88.8%	89.9%	-1.1 percentage points	73.4%
	Median time to treatment	13m	12m	1m	29m
	T5: Non-urgent 90th percentile time to treatment	1h 02m	1h 00m	2m	2h 03m
	% started treatment on time	97.2%	98.9%	-1.7 percentage points	89.5%
Patients starting treatment on time %		87.4%	89.1%	-1.7 percentage points	70.6%
Median time to leave the ED		1h 26m	1h 28m	-2m	2h 41m
90th percentile time to leave the ED		4h 24m	4h 29m	-5m	6h 47m
Patients leaving the ED within four hours of presentation		87.8%	87.1%	0.7 percentage points	73.7%
Transfer of care	Median transfer of care time (minutes)	10m	12m**	-2m	11m
	90th percentile transfer of care time (minutes)	21m	24m**	-3m	27m
	Percent on target	96.5%	95.9%**	0.6 percentage points	91.5%

** Caution - Transfer of care could not be calculated for more than 30% of records

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

Results are for Jul-Sep 2019 and provided only for comparison purposes

Elective surgery activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Elective surgery procedures performed		447	441	6	1.4%
Urgency category	Urgent	45	33	12	36.4%
	Semi-urgent	94	168	-74	-44.0%
	Non-urgent	262	217	45	20.7%
Patients on waiting list ready for elective surgery at the end of quarter		680	841	-161	-19.1%
Urgency category	Urgent	6	6	0	0.0%
	Semi-urgent	94	94	0	0.0%
	Non-urgent	580	741	-161	-21.7%

Elective surgery performance

			Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Waiting time (days)	Urgent	Median	14 days	14 days	0 days	14 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	57 days	54 days	3 days	49 days
		90th percentile	(*)	84 days		82 days
	Non-urgent	Median	188 days	245 days	-57 days	273 days
		90th percentile	358 days	356 days	2 days	359 days
Elective surgery procedures performed on time	All procedures		96.3%	98.6%	-2.3 percentage points	97.8%
	Urgent		100%	93.9%	6.1 percentage points	99.9%
	Semi-urgent		92.6%	98.8%	-6.2 percentage points	99.3%
	Non-urgent		96.9%	99.1%	-2.2 percentage points	96.2%

Admitted patient activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Episodes	All episodes	1,488	1,184	304	25.7%
	Acute	1,368	1,016	352	34.6%
	Acute Overnight	459	434	25	5.8%
	Acute Same Day	909	582	327	56.2%
	Non-acute	120	168	-48	-28.6%
	Mental health	0	0		
Average length of stay (days)	Acute	2.2	2.4	-0.2	
	Acute Overnight	4.6	4.4	0.2	
	Non-acute	16.4	13.8	2.6	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	4,971	4,801	170	3.5%
	Acute	3,007	2,479	528	21.3%
	Non-acute	1,964	2,322	-358	-15.4%
	Mental health	0	0	0	
Babies born in Murwillumbah District Hospital		14	<5		

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(n/a) not applicable

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