

## Emergency department activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
All arrivals at ED by ambulance		5,358	5,275	83	1.6%
All ED presentations		22,406	22,229	177	0.8%
All emergency presentations		22,367	22,183	184	0.8%
Emergency presentation by triage category	T1: Resuscitation	319	299	20	6.7%
	T2: Emergency	4,761	4,807	-46	-1.0%
	T3: Urgent	6,742	6,463	279	4.3%
	T4: Semi-urgent	8,512	7,985	527	6.6%
	T5: Non-urgent	2,033	2,629	-596	-22.7%
Admissions to hospital from EDs		9,116	9,077	39	0.4%

## Emergency department performance

		Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Time to treatment by triage category	Median time to treatment	7m	8m	-1m	9m
	T2: Emergency 90th percentile time to treatment	17m	19m	-2m	31m
	% started treatment on time	74.8%	73.3%	1.5 percentage points	56.3%
	Median time to treatment	22m	22m	0m	25m
	T3: Urgent 90th percentile time to treatment	58m	1h 01m	-3m	1h 32m
	% started treatment on time	70.5%	69.5%	1.0 percentage points	59.8%
	Median time to treatment	30m	32m	-2m	33m
	T4: Semi-urgent 90th percentile time to treatment	1h 24m	1h 27m	-3m	2h 03m
	% started treatment on time	79.1%	77.3%	1.8 percentage points	71.1%
	Median time to treatment	29m	34m	-5m	31m
	T5: Non-urgent 90th percentile time to treatment	1h 49m	1h 53m	-4m	2h 06m
	% started treatment on time	93.4%	92.5%	0.9 percentage points	88.7%
Patients starting treatment on time %		76.7%	75.7%	1.0 percentage points	64.2%
Median time to leave the ED		3h 36m	3h 35m	1m	3h 43m
90th percentile time to leave the ED		8h 45m	8h 55m	-10m	10h 10m
Patients leaving the ED within four hours of presentation		59.1%	59.6%	-0.5 percentage points	57.6%
Transfer of care	Median transfer of care time (minutes)	14m	15m	-1m	14m
	90th percentile transfer of care time (minutes)	36m	50m	-14m	48m
	Percent on target	86.6%	81.2%	5.4 percentage points	80.3%

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

 Results are for Jul-Sep 2019 and provided only for comparison purposes

## Elective surgery activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Elective surgery procedures performed		1,879	1,864	15	0.8%
Urgency category	Urgent	526	522	4	0.8%
	Semi-urgent	681	698	-17	-2.4%
	Non-urgent	647	624	23	3.7%
Patients on waiting list ready for elective surgery at the end of quarter		2,670	2,304	366	15.9%
Urgency category	Urgent	66	67	-1	-1.5%
	Semi-urgent	440	468	-28	-6.0%
	Non-urgent	2,164	1,769	395	22.3%

## Elective surgery performance

			Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Waiting time (days)	Urgent	Median	9 days	9 days	0 days	9 days
		90th percentile	24 days	22 days	2 days	25 days
	Semi-urgent	Median	42 days	42 days	0 days	41 days
		90th percentile	86 days	90 days	-4 days	83 days
	Non-urgent	Median	266 days	254 days	12 days	193 days
		90th percentile	364 days	362 days	2 days	360 days
Elective surgery procedures performed on time	All procedures		94.7%	93.7%	1.0 percentage points	96.3%
	Urgent		100%	99.8%	0.2 percentage points	99.9%
	Semi-urgent		93.4%	90.5%	2.9 percentage points	96.3%
	Non-urgent		91.7%	92%	-0.3 percentage points	93.5%

## Admitted patient activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Episodes	All episodes	20,551	20,888	-337	-1.6%
	Acute	19,727	20,305	-578	-2.8%
	Acute Overnight	10,959	10,957	2	0.0%
	Acute Same Day	8,768	9,348	-580	-6.2%
	Non-acute	516	280	236	84.3%
	Mental health	308	303	5	1.7%
Average length of stay (days)	Acute	3.2	3.3	-0.1	
	Acute Overnight	4.9	5.2	-0.3	
	Non-acute	8.3	8.0	0.3	
	Mental health	10.1	11.2	-1.1	
Hospital bed days	All bed days	70,006	72,110	-2,104	-2.9%
	Acute	62,631	66,467	-3,836	-5.8%
	Non-acute	4,274	2,236	2,038	91.1%
	Mental health	3,101	3,407	-306	-9.0%
Babies born in Royal North Shore Hospital		681	739	-58	-7.8%

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

Results are for Jul-Sep 2019 and provided only for comparison purposes