

Emergency department activity


		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
All arrivals at ED by ambulance		4,162	3,718	444	11.9%
All ED presentations		14,786	13,391	1,395	10.4%
All emergency presentations		14,719	13,318	1,401	10.5%
Emergency presentation by triage category	T1: Resuscitation	66	90	-24	-26.7%
	T2: Emergency	1,982	2,181	-199	-9.1%
	T3: Urgent	6,181	5,761	420	7.3%
	T4: Semi-urgent	5,675	4,733	942	19.9%
	T5: Non-urgent	815	553	262	47.4%
Admissions to hospital from EDs		5,151	4,170	981	23.5%

Emergency department performance

		Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Time to treatment by triage category	Median time to treatment	13m	14m	-1m	8m
	T2: Emergency 90th percentile time to treatment	35m	32m	3m	29m
	% started treatment on time	33.6%	35.7%	-2.1 percentage points	63.8%
	Median time to treatment	30m	29m	1m	23m
	T3: Urgent 90th percentile time to treatment	1h 21m	1h 06m	15m	1h 27m
	% started treatment on time	50.5%	54.2%	-3.7 percentage points	63.7%
	Median time to treatment	36m	31m	5m	32m
	T4: Semi-urgent 90th percentile time to treatment	1h 36m	1h 23m	13m	2h 03m
	% started treatment on time	75.2%	80.1%	-4.9 percentage points	72.0%
	Median time to treatment	32m	27m	5m	29m
	T5: Non-urgent 90th percentile time to treatment	1h 47m	1h 42m	5m	2h 02m
	% started treatment on time	92.5%	94.7%	-2.2 percentage points	89.6%
Patients starting treatment on time %		59.8%	61.8%	-2.0 percentage points	69.1%
Median time to leave the ED		3h 36m	3h 30m	6m	3h 18m
90th percentile time to leave the ED		10h 34m	8h 15m	139m	8h 47m
Patients leaving the ED within four hours of presentation		58.6%	67.1%	-8.5 percentage points	64.7%
Transfer of care	Median transfer of care time (minutes)	14m	13m	1m	13m
	90th percentile transfer of care time (minutes)	40m	25m	15m	38m
	Percent on target	84.2%	94.1%	-9.9 percentage points	85.1%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

		Jul-Sep 2019	Jul-Sep 2018		Difference	% change
Elective surgery procedures performed		682	729		-47	-6.4%
Urgency category	Urgent	89	87		2	2.3%
	Semi-urgent	198	188		10	5.3%
	Non-urgent	350	417		-67	-16.1%
Patients on waiting list ready for elective surgery at the end of quarter		1,539	1,214		325	26.8%
Urgency category	Urgent	7	14		-7	-50.0%
	Semi-urgent	135	110		25	22.7%
	Non-urgent	1,397	1,090		307	28.2%

Elective surgery performance

			Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Waiting time (days)	Urgent	Median	12 days	14 days	-2 days	14 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	49 days	42 days	7 days	51 days
		90th percentile	87 days	70 days	17 days	85 days
	Non-urgent	Median	288 days	225 days	63 days	282 days
		90th percentile	360 days	329 days	31 days	361 days
Elective surgery procedures performed on time	All procedures		94.8%	99.6%	-4.8 percentage points	95.2%
	Urgent		100%	100%	0.0 percentage points	99.8%
	Semi-urgent		94.9%	99.5%	-4.6 percentage points	95.3%
	Non-urgent		93.4%	99.5%	-6.1 percentage points	93.3%

Admitted patient activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Episodes	All episodes	9,469	8,558	911	10.6%
	Acute	8,811	7,961	850	10.7%
	Acute Overnight	4,995	4,714	281	6.0%
	Acute Same Day	3,816	3,247	569	17.5%
	Non-acute	499	404	95	23.5%
	Mental health	159	193	-34	-17.6%
Average length of stay (days)	Acute	2.9	2.9	0.0	
	Acute Overnight	4.4	4.3	0.1	
	Non-acute	9.9	11.2	-1.3	
	Mental health	21.2	19.5	1.7	
Hospital bed days	All bed days	34,023	31,573	2,450	7.8%
	Acute	25,699	23,306	2,393	10.3%
	Non-acute	4,961	4,513	448	9.9%
	Mental health	3,363	3,754	-391	-10.4%
Babies born in Sutherland Hospital		326	349	-23	-6.6%

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(n/a) not applicable

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