

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	9,631	10,492	-861	-8.2%	
ED Attendances	29,445	36,882	-7,437	-20.2%	
Emergency presentations	29,266	36,686	-7,420	-20.2%	
Emergency presentation by triage category	T1: Resuscitation	357	337	20	5.9%
	T2: Emergency	4,182	4,607	-425	-9.2%
	T3: Urgent	10,817	13,513	-2,696	-20.0%
	T4: Semi-urgent	12,235	16,509	-4,274	-25.9%
	T5: Non-urgent	1,675	1,720	-45	-2.6%
Admissions to hospital from EDs	7,450	10,294	-2,844	-27.6%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	8m	7m	1m	8m
	T2: Emergency 90th percentile time to treatment	31m	29m	2m	21m
	% started treatment on time	69.4%	71.6%	-2.2 percentage points	68.5%
	Median time to treatment	19m	27m	-8m	15m
	T3: Urgent 90th percentile time to treatment	1h 08m	1h 38m	-30m	45m
	% started treatment on time	69.5%	56.2%	13.3 percentage points	80.7%
	Median time to treatment	22m	37m	-15m	18m
	T4: Semi-urgent 90th percentile time to treatment	1h 18m	1h 57m	-39m	1h 06m
	% started treatment on time	84.1%	70.5%	13.6 percentage points	88.3%
	Median time to treatment	18m	24m	-6m	11m
	T5: Non-urgent 90th percentile time to treatment	1h 15m	1h 39m	-24m	52m
	% started treatment on time	97.1%	94.1%	3.0 percentage points	98.5%
Patients starting treatment on time %	77.2%	66.3%	10.9 percentage points	84.2%	
Median time to leave the ED	3h 13m	3h 21m	-8m	2h 27m	
90th percentile time to leave the ED	7h 41m	7h 56m	-15m	6h 42m	
Patients leaving the ED within four hours of presentation	62.2%	60.9%	1.3 percentage points	75.3%	
Transfer of care	Median transfer of care time (minutes)	9m	11m	-2m	11m
	90th percentile transfer of care time (minutes)	51m	60m	-9m	24m
	Percent on target	83.6%	78.1%	5.5 percentage points	93.2%

Notes: For Central Coast LHD, 8.5% of triage 5 presentations in hospital peer groups A, A1, A2, B, C1 and C2, were due to COVID-19 testing that occurred within the ED or a co-located testing clinic. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Elective surgery procedures performed	1,503	2,517	-1,014	-40.3%
Urgency category				
Urgent	489	448	41	9.2%
Semi-urgent	773	875	-102	-11.7%
Non-urgent	49	958	-909	-94.9%
Patients on waiting list ready for elective surgery at the end of quarter	4,811	3,816	995	26.1%
Urgency category				
Urgent	103	76	27	35.5%
Semi-urgent	782	727	55	7.6%
Non-urgent	3,926	3,013	913	30.3%

Elective surgery performance

		Apr-Jun 2020	Apr-Jun 2019	Difference	NSW results	
Waiting time (days)	Urgent	Median	15 days	17 days	-2 days	10 days
		90th percentile	25 days	28 days	-3 days	24 days
	Semi-urgent	Median	84 days	52 days	32 days	50 days
		90th percentile	137 days	81 days	56 days	111 days
	Non-urgent	Median	353 days	299 days	54 days	301 days
		90th percentile	(*)	359 days		420 days
Elective surgery procedures performed on time	All procedures	72.4%	97%	-24.6 percentage points	84.7%	
	Urgent	100%	100%	0.0 percentage points	99.6%	
	Semi-urgent	56%	98.3%	-42.3 percentage points	81.2%	
	Non-urgent	55.1%	94.4%	-39.3 percentage points	68.2%	

Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Episodes	All episodes	18,492	23,282	-4,790	-20.6%
	Acute	17,408	22,075	-4,667	-21.1%
	Acute Overnight	9,663	12,300	-2,637	-21.4%
	Acute Same Day	7,745	9,775	-2,030	-20.8%
	Non-acute	682	810	-128	-15.8%
	Mental health	402	397	5	1.3%
Average length of stay (days)	Acute	3.1	3.0		
	Acute Overnight	4.7	4.6		
	Non-acute	16.0	12.8		
	Mental health	14.3	15.7		
Hospital bed days	All bed days	70,000	83,372	-13,372	-16.0%
	Acute	53,313	66,748	-13,435	-20.1%
	Non-acute	10,925	10,405	520	5.0%
	Mental health	5,762	6,219	-457	-7.3%
Babies born in Central Coast public hospitals	703	756	-53	-7.0%	

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(n/a) not applicable

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