

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	5,725	6,124	-399	-6.5%	
ED Attendances	14,357	18,061	-3,704	-20.5%	
Emergency presentations	14,080	17,805	-3,725	-20.9%	
Emergency presentation by triage category	T1: Resuscitation	171	213	-42	-19.7%
	T2: Emergency	2,156	2,633	-477	-18.1%
	T3: Urgent	6,032	7,482	-1,450	-19.4%
	T4: Semi-urgent	5,101	6,771	-1,670	-24.7%
	T5: Non-urgent	620	706	-86	-12.2%
Admissions to hospital from EDs	4,401	6,649	-2,248	-33.8%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	8m	10m	-2m	8m
	T2: Emergency 90th percentile time to treatment	17m	28m	-11m	22m
	% started treatment on time	69.8%	54.3%	15.5 percentage points	64.5%
	Median time to treatment	15m	20m	-5m	16m
	T3: Urgent 90th percentile time to treatment	39m	1h 23m	-44m	46m
	% started treatment on time	83.4%	66.6%	16.8 percentage points	79.7%
	Median time to treatment	13m	20m	-7m	19m
	T4: Semi-urgent 90th percentile time to treatment	57m	1h 47m	-50m	1h 04m
	% started treatment on time	91.1%	78.2%	12.9 percentage points	88.7%
T5: Non-urgent	Median time to treatment	11m	18m	-7m	13m
	90th percentile time to treatment	55m	1h 49m	-54m	55m
	% started treatment on time	98%	91.6%	6.4 percentage points	98.3%
Patients starting treatment on time %	84.7%	70.0%	14.7 percentage points	81.2%	
Median time to leave the ED	3h 45m	3h 43m	2m	3h 10m	
90th percentile time to leave the ED	10h 12m	12h 15m	-123m	7h 58m	
Patients leaving the ED within four hours of presentation	55.6%	56.3%	-0.7 percentage points	66.6%	
Transfer of care	Median transfer of care time (minutes)	10m	13m	-3m	11m
	90th percentile transfer of care time (minutes)	22m	39m	-17m	26m
	Percent on target	94.7%	82.6%	12.1 percentage points	92.5%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
 (n/a) not applicable

■ Results are for Apr-Jun 2020 and provided only for comparison purposes

Elective surgery activity

		Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Elective surgery procedures performed		901	1,833	-932	-50.8%
Urgency category	Urgent	468	512	-44	-8.6%
	Semi-urgent	296	591	-295	-49.9%
	Non-urgent	49	584	-535	-91.6%
Patients on waiting list ready for elective surgery at the end of quarter		3,187	2,476	711	28.7%
Urgency category	Urgent	99	76	23	30.3%
	Semi-urgent	537	339	198	58.4%
	Non-urgent	2,551	2,061	490	23.8%

Elective surgery performance

			Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results
Waiting time (days)	Urgent	Median	9 days	8 days	1 days	8 days
		90th percentile	25 days	27 days	-2 days	23 days
	Semi-urgent	Median	63 days	66 days	-3 days	47 days
		90th percentile	138 days	108 days	30 days	110 days
	Non-urgent	Median	449 days	341 days	108 days	228 days
		90th percentile	(*)	405 days		431 days
Elective surgery procedures performed on time	All procedures		82.4%	84.2%	-1.8 percentage points	87.8%
	Urgent		100%	99.6%	0.4 percentage points	99.8%
	Semi-urgent		63.9%	83.8%	-19.9 percentage points	82.5%
	Non-urgent		26.5%	71.1%	-44.6 percentage points	69.1%

Admitted patient activity

		Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Episodes	All episodes	10,732	13,970	-3,238	-23.2%
	Acute	10,379	13,342	-2,963	-22.2%
	Acute Overnight	6,604	8,238	-1,634	-19.8%
	Acute Same Day	3,775	5,104	-1,329	-26.0%
	Non-acute	111	367	-256	-69.8%
	Mental health	242	261	-19	-7.3%
Average length of stay (days)	Acute	3.4	3.3		
	Acute Overnight	4.8	4.8		
	Non-acute	4.7	6.6		
	Mental health	12.4	11.3		
Hospital bed days	All bed days	39,178	49,749	-10,571	-21.2%
	Acute	35,643	44,407	-8,764	-19.7%
	Non-acute	526	2,404	-1,878	-78.1%
	Mental health	3,009	2,938	71	2.4%
Babies born in Wollongong Hospital		614	625	-11	-1.8%

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(n/a) not applicable

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