

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	2,652	2,860	-208	-7.3%	
ED Attendances	9,297	11,820	-2,523	-21.3%	
Emergency presentations	8,948	11,458	-2,510	-21.9%	
Emergency presentation by triage category	T1: Resuscitation	48	29	19	65.5%
	T2: Emergency	1,098	1,116	-18	-1.6%
	T3: Urgent	3,734	4,791	-1,057	-22.1%
	T4: Semi-urgent	3,104	4,208	-1,104	-26.2%
	T5: Non-urgent	964	1,314	-350	-26.6%
Admissions to hospital from EDs	2,794	3,933	-1,139	-29.0%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	6m	7m	-1m	8m
	T2: Emergency 90th percentile time to treatment	9m	19m	-10m	20m
	% started treatment on time	96.3%	75.9%	20.4 percentage points	72.2%
	Median time to treatment	13m	19m	-6m	15m
	T3: Urgent 90th percentile time to treatment	31m	53m	-22m	46m
	% started treatment on time	89.9%	73.7%	16.2 percentage points	80.6%
	Median time to treatment	13m	24m	-11m	18m
	T4: Semi-urgent 90th percentile time to treatment	51m	1h 23m	-32m	1h 06m
	% started treatment on time	94.8%	80.4%	14.4 percentage points	88.0%
	Median time to treatment	11m	19m	-8m	10m
	T5: Non-urgent 90th percentile time to treatment	50m	1h 34m	-44m	46m
	% started treatment on time	99%	93.7%	5.3 percentage points	99.1%
Patients starting treatment on time %	93.4%	78.5%	14.9 percentage points	85.7%	
Median time to leave the ED	2h 43m	2h 52m	-9m	2h 28m	
90th percentile time to leave the ED	8h 00m	8h 23m	-23m	6h 53m	
Patients leaving the ED within four hours of presentation	68.0%	68.3%	-0.3 percentage points	75.0%	
Transfer of care	Median transfer of care time (minutes)	10m	10m	0m	10m
	90th percentile transfer of care time (minutes)	21m	33m	-12m	24m
	Percent on target	95.4%	88.7%	6.7 percentage points	93.2%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

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Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Elective surgery procedures performed	1,080	1,580	-500	-31.6%
Urgency category				
Urgent	247	286	-39	-13.6%
Semi-urgent	354	467	-113	-24.2%
Non-urgent	398	750	-352	-46.9%
Patients on waiting list ready for elective surgery at the end of quarter	3,174	2,758	416	15.1%
Urgency category				
Urgent	52	69	-17	-24.6%
Semi-urgent	357	371	-14	-3.8%
Non-urgent	2,765	2,318	447	19.3%

Elective surgery performance

		Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	11 days	20 days	-9 days	13 days
		90th percentile	24 days	29 days	-5 days	26 days
	Semi-urgent	Median	34 days	50 days	-16 days	53 days
		90th percentile	70 days	84 days	-14 days	116 days
	Non-urgent	Median	348 days	307 days	41 days	332 days
		90th percentile	429 days	365 days	64 days	424 days
Elective surgery procedures performed on time	All procedures	84.8%	95.3%	-10.5 percentage points	81.4%	
	Urgent	100%	100%	0.0 percentage points	99.3%	
	Semi-urgent	99.7%	99.4%	0.3 percentage points	77.9%	
	Non-urgent	62.1%	90.9%	-28.8 percentage points	62.7%	

Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Episodes	All episodes	8,049	9,485	-1,436	-15.1%
	Acute	7,659	9,065	-1,406	-15.5%
	Acute Overnight	3,794	4,729	-935	-19.8%
	Acute Same Day	3,865	4,336	-471	-10.9%
	Non-acute	188	202	-14	-6.9%
	Mental health	202	218	-16	-7.3%
Average length of stay (days)	Acute	2.4	2.4		
	Acute Overnight	3.8	3.6		
	Non-acute	5.3	9.8		
	Mental health	14.4	21.5		
Hospital bed days	All bed days	22,091	28,060	-5,969	-21.3%
	Acute	18,181	21,382	-3,201	-15.0%
	Non-acute	1,001	1,988	-987	-49.6%
	Mental health	2,909	4,690	-1,781	-38.0%
Babies born in Wagga Wagga Rural Referral Hospital	302	293	9	3.1%	

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(n/a) not applicable

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