

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	5,433	5,737	-304	-5.3%	
ED Attendances	15,245	18,531	-3,286	-17.7%	
Emergency presentations	15,027	18,279	-3,252	-17.8%	
Emergency presentation by triage category	T1: Resuscitation	95	105	-10	-9.5%
	T2: Emergency	3,273	3,245	28	0.9%
	T3: Urgent	5,102	5,901	-799	-13.5%
	T4: Semi-urgent	5,693	7,856	-2,163	-27.5%
	T5: Non-urgent	864	1,172	-308	-26.3%
Admissions to hospital from EDs	5,734	6,689	-955	-14.3%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	11m	14m	-3m	8m
	T2: Emergency 90th percentile time to treatment	34m	59m	-25m	22m
	% started treatment on time	49.5%	39.4%	10.1 percentage points	64.5%
	Median time to treatment	27m	45m	-18m	16m
	T3: Urgent 90th percentile time to treatment	1h 33m	2h 48m	-75m	46m
	% started treatment on time	55.1%	36.7%	18.4 percentage points	79.7%
	Median time to treatment	25m	46m	-21m	19m
	T4: Semi-urgent 90th percentile time to treatment	1h 34m	2h 45m	-71m	1h 04m
	% started treatment on time	79%	58.5%	20.5 percentage points	88.7%
	Median time to treatment	23m	42m	-19m	13m
	T5: Non-urgent 90th percentile time to treatment	1h 28m	2h 47m	-79m	55m
	% started treatment on time	93.8%	82.7%	11.1 percentage points	98.3%
Patients starting treatment on time %	65.0%	49.1%	15.9 percentage points	81.2%	
Median time to leave the ED	3h 26m	3h 47m	-21m	3h 10m	
90th percentile time to leave the ED	9h 12m	10h 43m	-91m	7h 58m	
Patients leaving the ED within four hours of presentation	61.0%	56.4%	4.6 percentage points	66.6%	
Transfer of care	Median transfer of care time (minutes)	11m	12m	-1m	11m
	90th percentile transfer of care time (minutes)	23m	27m	-4m	26m
	Percent on target	93.8%	91.7%	2.1 percentage points	92.5%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Apr-Jun 2020 and provided only for comparison purposes

Elective surgery activity

		Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Elective surgery procedures performed		1,243	1,689	-446	-26.4%
Urgency category	Urgent	427	408	19	4.7%
	Semi-urgent	715	530	185	34.9%
	Non-urgent	92	700	-608	-86.9%
Patients on waiting list ready for elective surgery at the end of quarter		3,230	2,887	343	11.9%
Urgency category	Urgent	80	56	24	42.9%
	Semi-urgent	431	485	-54	-11.1%
	Non-urgent	2,719	2,346	373	15.9%

Elective surgery performance

			Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results
Waiting time (days)	Urgent	Median	12 days	11 days	1 days	8 days
		90th percentile	25 days	26 days	-1 days	23 days
	Semi-urgent	Median	48 days	50 days	-2 days	47 days
		90th percentile	106 days	100 days	6 days	110 days
	Non-urgent	Median	340 days	289 days	51 days	228 days
		90th percentile	(*)	385 days		431 days
Elective surgery procedures performed on time	All procedures		84.8%	88%	-3.2 percentage points	87.8%
	Urgent		99.8%	100%	-0.2 percentage points	99.8%
	Semi-urgent		78.9%	85.3%	-6.4 percentage points	82.5%
	Non-urgent		62%	83.1%	-21.1 percentage points	69.1%

Admitted patient activity

		Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Episodes	All episodes	14,828	16,628	-1,800	-10.8%
	Acute	14,116	15,766	-1,650	-10.5%
	Acute Overnight	7,662	9,265	-1,603	-17.3%
	Acute Same Day	6,454	6,501	-47	-0.7%
	Non-acute	335	380	-45	-11.8%
	Mental health	377	482	-105	-21.8%
Average length of stay (days)	Acute	3.0	3.0		
	Acute Overnight	4.7	4.5		
	Non-acute	15.5	13.8		
	Mental health	15.1	10.2		
Hospital bed days	All bed days	53,176	58,030	-4,854	-8.4%
	Acute	42,316	47,884	-5,568	-11.6%
	Non-acute	5,180	5,235	-55	-1.1%
	Mental health	5,680	4,911	769	15.7%
Babies born in Nepean Hospital		932	1,050	-118	-11.2%

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(n/a) not applicable

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