

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	314	374	-60	-16.0%	
ED Attendances	3,380	4,358	-978	-22.4%	
Emergency presentations	3,136	4,021	-885	-22.0%	
Emergency presentation by triage category	T1: Resuscitation	8	10	-2	-20.0%
	T2: Emergency	309	343	-34	-9.9%
	T3: Urgent	1,090	1,340	-250	-18.7%
	T4: Semi-urgent	1,463	2,022	-559	-27.6%
	T5: Non-urgent	266	306	-40	-13.1%
Admissions to hospital from EDs	240	231	9	3.9%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	7m	7m	0m	8m
	T2: Emergency 90th percentile time to treatment	14m	15m	-1m	21m
	% started treatment on time	81.6%	74.9%	6.7 percentage points	67.6%
	Median time to treatment	11m	15m	-4m	16m
	T3: Urgent 90th percentile time to treatment	29m	38m	-9m	47m
	% started treatment on time	90.9%	83.1%	7.8 percentage points	80.0%
	Median time to treatment	11m	19m	-8m	18m
	T4: Semi-urgent 90th percentile time to treatment	40m	1h 15m	-35m	1h 15m
	% started treatment on time	96.2%	84.8%	11.4 percentage points	85.9%
	Median time to treatment	10m	16m	-6m	17m
	T5: Non-urgent 90th percentile time to treatment	40m	1h 19m	-39m	1h 14m
	% started treatment on time	99.6%	97.6%	2.0 percentage points	96.3%
Patients starting treatment on time %	93.2%	84.3%	8.9 percentage points	82.1%	
Median time to leave the ED	1h 19m	1h 31m	-12m	2h 22m	
90th percentile time to leave the ED	4h 12m	4h 10m	2m	6h 04m	
Patients leaving the ED within four hours of presentation	89.0%	88.8%	0.2 percentage points	77.7%	
Transfer of care	Median transfer of care time (minutes)	10m	10m	0m	11m
	90th percentile transfer of care time (minutes)	19m	22m	-3m	22m
	Percent on target	98.4%	96.8%	1.6 percentage points	94.9%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
 (n/a) not applicable

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Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Elective surgery procedures performed	114	466	-352	-75.5%
Urgency category				
Urgent	<5	37		
Semi-urgent	63	119	-56	-47.1%
Non-urgent	45	262	-217	-82.8%
Patients on waiting list ready for elective surgery at the end of quarter	916	723	193	26.7%
Urgency category				
Urgent	<5	10		
Semi-urgent	99	58	41	70.7%
Non-urgent	817	655	162	24.7%

Elective surgery performance


		Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	(*)	14 days	14 days	
		90th percentile	(*)	(*)	26 days	
	Semi-urgent	Median	56 days	40 days	16 days	56 days
		90th percentile	(*)	80 days		104 days
	Non-urgent	Median	368 days	144 days	224 days	361 days
		90th percentile	(*)	355 days		413 days
Elective surgery procedures performed on time	All procedures	62%	95%	-33.0 percentage points	77.8%	
	Urgent	(*)	100%		99.0%	
	Semi-urgent	70%	94.1%	-24.1 percentage points	81.8%	
	Non-urgent	48.9%	94.7%	-45.8 percentage points	58.3%	

Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Episodes	All episodes	889	1,406	-517	-36.8%
	Acute	768	1,292	-524	-40.6%
	Acute Overnight	296	413	-117	-28.3%
	Acute Same Day	472	879	-407	-46.3%
	Non-acute	121	114	7	6.1%
	Mental health	0	0		
Average length of stay (days)	Acute	2.3	2.3		
	Acute Overnight	4.4	5.2		
	Non-acute	16.2	15.5		
	Mental health	n/a	n/a		
Hospital bed days	All bed days	3,749	4,800	-1,051	-21.9%
	Acute	1,786	3,032	-1,246	-41.1%
	Non-acute	1,963	1,768	195	11.0%
	Mental health	0	0	0	
Babies born in Murwillumbah District Hospital	11	20	-9	-45.0%	

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(n/a) not applicable

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