

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	7,498	8,741	-1,243	-14.2%	
ED Attendances	43,506	49,436	-5,930	-12.0%	
Emergency presentations	38,131	46,746	-8,615	-18.4%	
Emergency presentation by triage category	T1: Resuscitation	197	227	-30	-13.2%
	T2: Emergency	4,125	4,661	-536	-11.5%
	T3: Urgent	10,188	12,894	-2,706	-21.0%
	T4: Semi-urgent	14,693	20,807	-6,114	-29.4%
	T5: Non-urgent	8,928	8,157	771	9.5%
Admissions to hospital from EDs	7,840	8,756	-916	-10.5%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	6m	7m	-1m	8m
	T2: Emergency 90th percentile time to treatment	18m	22m	-4m	21m
	% started treatment on time	78.3%	71.8%	6.5 percentage points	68.5%
	Median time to treatment	12m	18m	-6m	15m
	T3: Urgent 90th percentile time to treatment	38m	1h 04m	-26m	45m
	% started treatment on time	85.5%	72.3%	13.2 percentage points	80.7%
	Median time to treatment	14m	20m	-6m	18m
	T4: Semi-urgent 90th percentile time to treatment	55m	1h 34m	-39m	1h 06m
	% started treatment on time	91.8%	80.8%	11.0 percentage points	88.3%
	Median time to treatment	7m	17m	-10m	11m
	T5: Non-urgent 90th percentile time to treatment	45m	1h 41m	-56m	52m
	% started treatment on time	98.7%	93.2%	5.5 percentage points	98.5%
Patients starting treatment on time %	90.2%	79.6%	10.6 percentage points	84.2%	
Median time to leave the ED	1h 31m	2h 00m	-29m	2h 27m	
90th percentile time to leave the ED	5h 10m	6h 24m	-74m	6h 42m	
Patients leaving the ED within four hours of presentation	85.0%	79.8%	5.2 percentage points	75.3%	
Transfer of care	Median transfer of care time (minutes)	10m	11m	-1m	11m
	90th percentile transfer of care time (minutes)	24m	30m	-6m	24m
	Percent on target	93.2%	89.7%	3.5 percentage points	93.2%

Notes: For Western New South Wales LHD, 47.6% of triage 5 presentations in hospital peer groups A, A1, A2, B, C1 and C2, were due to COVID-19 testing that occurred within the ED or a co-located testing clinic. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Elective surgery procedures performed	1,837	2,832	-995	-35.1%
Urgency category				
Urgent	491	469	22	4.7%
Semi-urgent	636	898	-262	-29.2%
Non-urgent	608	1,233	-625	-50.7%
Patients on waiting list ready for elective surgery at the end of quarter	6,087	4,906	1,181	24.1%
Urgency category				
Urgent	90	59	31	52.5%
Semi-urgent	746	608	138	22.7%
Non-urgent	5,251	4,239	1,012	23.9%

Elective surgery performance

		Apr-Jun 2020	Apr-Jun 2019	Difference	NSW results	
Waiting time (days)	Urgent	Median	14 days	15 days	-1 days	10 days
		90th percentile	26 days	28 days	-2 days	24 days
	Semi-urgent	Median	69 days	56 days	13 days	50 days
		90th percentile	126 days	86 days	40 days	111 days
	Non-urgent	Median	368 days	297 days	71 days	301 days
		90th percentile	416 days	357 days	59 days	420 days
Elective surgery procedures performed on time	All procedures	69.3%	97.7%	-28.4 percentage points	84.7%	
	Urgent	98.2%	100%	-1.8 percentage points	99.6%	
	Semi-urgent	66.7%	97.9%	-31.2 percentage points	81.2%	
	Non-urgent	48.7%	96.7%	-48.0 percentage points	68.2%	

Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Episodes	All episodes	18,777	21,792	-3,015	-13.8%
	Acute	18,006	20,927	-2,921	-14.0%
	Acute Overnight	9,854	11,490	-1,636	-14.2%
	Acute Same Day	8,152	9,437	-1,285	-13.6%
	Non-acute	455	474	-19	-4.0%
	Mental health	316	391	-75	-19.2%
Average length of stay (days)	Acute	2.5	2.7		
	Acute Overnight	3.8	4.1		
	Non-acute	13.2	15.5		
	Mental health	33.9	22.2		
Hospital bed days	All bed days	62,530	72,035	-9,505	-13.2%
	Acute	45,817	55,981	-10,164	-18.2%
	Non-acute	5,996	7,355	-1,359	-18.5%
	Mental health	10,717	8,699	2,018	23.2%
Babies born in Western NSW public hospitals	805	835	-30	-3.6%	

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(n/a) not applicable

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