

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	1,622	1,903	-281	-14.8%	
ED Attendances	7,314	8,187	-873	-10.7%	
Emergency presentations	7,245	8,136	-891	-11.0%	
Emergency presentation by triage category	T1: Resuscitation	99	95	4	4.2%
	T2: Emergency	1,034	1,197	-163	-13.6%
	T3: Urgent	1,488	2,015	-527	-26.2%
	T4: Semi-urgent	2,208	3,187	-979	-30.7%
	T5: Non-urgent	2,416	1,642	774	47.1%
Admissions to hospital from EDs	1,638	1,929	-291	-15.1%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	6m	6m	0m	8m
	T2: Emergency 90th percentile time to treatment	10m	11m	-1m	20m
	% started treatment on time	91.9%	88%	3.9 percentage points	72.2%
	Median time to treatment	15m	24m	-9m	15m
	T3: Urgent 90th percentile time to treatment	41m	1h 23m	-42m	46m
	% started treatment on time	84.9%	62.4%	22.5 percentage points	80.6%
	Median time to treatment	19m	39m	-20m	18m
	T4: Semi-urgent 90th percentile time to treatment	1h 04m	2h 02m	-58m	1h 06m
	% started treatment on time	88.4%	68.5%	19.9 percentage points	88.0%
	Median time to treatment	5m	39m	-34m	10m
	T5: Non-urgent 90th percentile time to treatment	46m	2h 06m	-80m	46m
	% started treatment on time	99.1%	88.6%	10.5 percentage points	99.1%
Patients starting treatment on time %	91.7%	73.9%	17.8 percentage points	85.7%	
Median time to leave the ED	2h 18m	3h 08m	-50m	2h 28m	
90th percentile time to leave the ED	7h 18m	12h 00m	-282m	6h 53m	
Patients leaving the ED within four hours of presentation	78.0%	68.6%	9.4 percentage points	75.0%	
Transfer of care	Median transfer of care time (minutes)	11m	11m	0m	10m
	90th percentile transfer of care time (minutes)	23m	28m	-5m	24m
	Percent on target	94.3%	91.7%	2.6 percentage points	93.2%

Notes: For Orange Health Service, 54.8% of triage 5 presentations were due to COVID-19 testing that occurred within the ED or a co-located testing clinic. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for Apr-Jun 2020 and provided only for comparison purposes

Elective surgery activity

		Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Elective surgery procedures performed		608	859	-251	-29.2%
Urgency category	Urgent	183	149	34	22.8%
	Semi-urgent	173	266	-93	-35.0%
	Non-urgent	219	360	-141	-39.2%
Patients on waiting list ready for elective surgery at the end of quarter		1,811	1,655	156	9.4%
Urgency category	Urgent	34	29	5	17.2%
	Semi-urgent	317	199	118	59.3%
	Non-urgent	1,460	1,427	33	2.3%

Elective surgery performance

			Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results
Waiting time (days)	Urgent	Median	12 days	17 days	-5 days	13 days
		90th percentile	22 days	29 days	-7 days	26 days
	Semi-urgent	Median	78 days	55 days	23 days	53 days
		90th percentile	136 days	84 days	52 days	116 days
	Non-urgent	Median	380 days	328 days	52 days	332 days
		90th percentile	416 days	357 days	59 days	424 days
Elective surgery procedures performed on time	All procedures		61.9%	99.5%	-37.6 percentage points	81.4%
	Urgent		100%	100%	0.0 percentage points	99.3%
	Semi-urgent		58.4%	98.9%	-40.5 percentage points	77.9%
	Non-urgent		32.9%	99.7%	-66.8 percentage points	62.7%

Admitted patient activity

		Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Episodes	All episodes	4,771	5,680	-909	-16.0%
	Acute	4,451	5,338	-887	-16.6%
	Acute Overnight	2,563	3,185	-622	-19.5%
	Acute Same Day	1,888	2,153	-265	-12.3%
	Non-acute	132	125	7	5.6%
	Mental health	188	217	-29	-13.4%
Average length of stay (days)	Acute	2.8	2.9		
	Acute Overnight	4.0	4.2		
	Non-acute	10.9	14.8		
	Mental health	48.6	31.9		
Hospital bed days	All bed days	22,822	24,244	-1,422	-5.9%
	Acute	12,241	15,481	-3,240	-20.9%
	Non-acute	1,442	1,849	-407	-22.0%
	Mental health	9,139	6,914	2,225	32.2%
Babies born in Orange Health Service		231	258	-27	-10.5%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

Results are for Apr-Jun 2020 and provided only for comparison purposes