

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	2,994	2,844	150	5.3%	
ED Attendances	12,151	13,126	-975	-7.4%	
Emergency presentations	12,116	13,088	-972	-7.4%	
Emergency presentation by triage category	T1: Resuscitation	34	26	8	30.8%
	T2: Emergency	1,672	2,038	-366	-18.0%
	T3: Urgent	3,277	3,903	-626	-16.0%
	T4: Semi-urgent	5,508	5,531	-23	-0.4%
	T5: Non-urgent	1,625	1,590	35	2.2%
Admissions to hospital from EDs	2,272	2,478	-206	-8.3%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	8m	8m	0m	8m
	T2: Emergency 90th percentile time to treatment	35m	42m	-7m	21m
	% started treatment on time	74.8%	70.2%	4.6 percentage points	70.9%
	Median time to treatment	23m	25m	-2m	18m
	T3: Urgent 90th percentile time to treatment	1h 39m	2h 00m	-21m	58m
	% started treatment on time	66.6%	62.9%	3.7 percentage points	74.9%
	Median time to treatment	45m	48m	-3m	23m
	T4: Semi-urgent 90th percentile time to treatment	2h 40m	2h 50m	-10m	1h 26m
	% started treatment on time	61.1%	58.1%	3.0 percentage points	82.5%
	Median time to treatment	52m	59m	-7m	5m
	T5: Non-urgent 90th percentile time to treatment	2h 34m	2h 52m	-18m	50m
	% started treatment on time	83.1%	78%	5.1 percentage points	97.8%
Patients starting treatment on time %	67.2%	63.7%	3.5 percentage points	81.4%	
Median time to leave the ED	3h 38m	3h 28m	10m	2h 42m	
90th percentile time to leave the ED	8h 55m	9h 07m	-12m	7h 43m	
Patients leaving the ED within four hours of presentation	59.1%	63.1%	-4.0 percentage points	71.9%	
Transfer of care	Median transfer of care time (minutes)	10m	9m	1m	11m
	90th percentile transfer of care time (minutes)	22m	24m	-2m	30m
	Percent on target	96.4%	94.5%	1.9 percentage points	89.8%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Elective surgery procedures performed	618	616	2	0.3%	
Urgency category	Urgent	117	99	18	18.2%
	Semi-urgent	175	206	-31	-15.0%
	Non-urgent	316	293	23	7.8%
Patients on waiting list ready for elective surgery at the end of quarter	1,020	928	92	9.9%	
Urgency category	Urgent	10	17	-7	-41.2%
	Semi-urgent	134	138	-4	-2.9%
	Non-urgent	876	773	103	13.3%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	8 days	9 days	-1 days	15 days
		90th percentile	23 days	(*)		27 days
	Semi-urgent	Median	48 days	48 days	0 days	58 days
		90th percentile	112 days	81 days	31 days	120 days
	Non-urgent	Median	329 days	290 days	39 days	352 days
		90th percentile	438 days	363 days	75 days	445 days
Elective surgery procedures performed on time	All procedures	78.8%	95.8%	-17.0 percentage points	74.1%	
	Urgent	100%	100%	0.0 percentage points	99.7%	
	Semi-urgent	82.9%	99.5%	-16.6 percentage points	81.4%	
	Non-urgent	68.7%	91.8%	-23.1 percentage points	58.1%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	4,435	4,497	-62	-1.4%
	Acute	4,238	4,295	-57	-1.3%
	Acute Overnight	3,402	3,536	-134	-3.8%
	Acute Same Day	836	759	77	10.1%
	Non-acute	27	8	19	237.5%
	Mental health	170	194	-24	-12.4%
Average length of stay (days)	Acute	3.2	3.2	0.0	
	Acute Overnight	3.8	3.7	0.1	
	Non-acute	4.1	3.8	0.3	
	Mental health	10.9	9.4	1.5	
Hospital bed days	All bed days	15,623	15,755	-132	-0.8%
	Acute	13,654	13,897	-243	-1.7%
	Non-acute	112	30	82	273.3%
	Mental health	1,857	1,828	29	1.6%

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(n/a) not applicable

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