

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	1,945	2,241	-296	-13.2%	
ED Attendances	7,679	8,412	-733	-8.7%	
Emergency presentations	7,573	8,256	-683	-8.3%	
Emergency presentation by triage category	T1: Resuscitation	28	20	8	40.0%
	T2: Emergency	819	848	-29	-3.4%
	T3: Urgent	2,873	3,369	-496	-14.7%
	T4: Semi-urgent	3,548	3,747	-199	-5.3%
	T5: Non-urgent	305	272	33	12.1%
Admissions to hospital from EDs	893	1,018	-125	-12.3%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	9m	8m	1m	9m
	T2: Emergency 90th percentile time to treatment	22m	23m	-1m	22m
	% started treatment on time	62%	66.9%	-4.9 percentage points	65.4%
	Median time to treatment	18m	26m	-8m	18m
	T3: Urgent 90th percentile time to treatment	1h 15m	1h 52m	-37m	57m
	% started treatment on time	69.6%	56.7%	12.9 percentage points	75.2%
	Median time to treatment	16m	26m	-10m	21m
	T4: Semi-urgent 90th percentile time to treatment	1h 23m	2h 18m	-55m	1h 30m
	% started treatment on time	84.8%	70.1%	14.7 percentage points	82.0%
	Median time to treatment	15m	20m	-5m	21m
	T5: Non-urgent 90th percentile time to treatment	1h 10m	2h 09m	-59m	1h 30m
	% started treatment on time	97%	87.7%	9.3 percentage points	94.6%
Patients starting treatment on time %	76.8%	64.6%	12.2 percentage points	78.3%	
Median time to leave the ED	3h 14m	3h 32m	-18m	2h 25m	
90th percentile time to leave the ED	8h 55m	8h 48m	7m	6h 24m	
Patients leaving the ED within four hours of presentation	62.9%	61.5%	1.4 percentage points	76.2%	
Transfer of care	Median transfer of care time (minutes)	11m	12m	-1m	11m
	90th percentile transfer of care time (minutes)	22m	25m	-3m	25m
	Percent on target	95.4%	93.2%	2.2 percentage points	93.4%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
Elective surgery procedures performed	936	909	27	3.0%
Urgency category				
Urgent	63	53	10	18.9%
Semi-urgent	257	224	33	14.7%
Non-urgent	614	630	-16	-2.5%
Patients on waiting list ready for elective surgery at the end of quarter	2,213	2,118	95	4.5%
Urgency category				
Urgent	<5	<5		
Semi-urgent	261	178	83	46.6%
Non-urgent	1,952	1,940	12	0.6%

Elective surgery performance


		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	17 days	14 days	3 days	15 days
		90th percentile	(*)	(*)		28 days
	Semi-urgent	Median	73 days	60 days	13 days	56 days
		90th percentile	87 days	83 days	4 days	95 days
	Non-urgent	Median	349 days	342 days	7 days	344 days
		90th percentile	368 days	363 days	5 days	426 days
Elective surgery procedures performed on time	All procedures	91%	96.9%	-5.9 percentage points	79.9%	
	Urgent	100%	100%	0.0 percentage points	99.6%	
	Semi-urgent	96.9%	99.6%	-2.7 percentage points	88.5%	
	Non-urgent	87.6%	95.7%	-8.1 percentage points	68.3%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	3,790	3,604	186	5.2%
	Acute	3,361	3,227	134	4.2%
	Acute Overnight	1,044	1,198	-154	-12.9%
	Acute Same Day	2,317	2,029	288	14.2%
	Non-acute	132	105	27	25.7%
	Mental health	297	272	25	9.2%
Average length of stay (days)	Acute	2.3	2.7	-0.4	
	Acute Overnight	5.3	5.5	-0.2	
	Non-acute	17.8	10.6	7.2	
	Mental health	21.8	20.3	1.5	
Hospital bed days	All bed days	16,635	15,274	1,361	8.9%
	Acute	7,818	8,640	-822	-9.5%
	Non-acute	2,353	1,113	1,240	111.4%
	Mental health	6,464	5,521	943	17.1%

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(n/a) not applicable

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