

Emergency department activity

| | Jul-Sep 2020 | Jul-Sep 2019 | Difference | % change | |
|---|-------------------|--------------|------------|----------|--------|
| All arrivals at ED by ambulance | 245 | 231 | 14 | 6.1% | |
| ED Attendances | 1,926 | 2,579 | -653 | -25.3% | |
| Emergency presentations | 1,637 | 2,028 | -391 | -19.3% | |
| Emergency presentation by triage category | T1: Resuscitation | <5 | <5 | | |
| | T2: Emergency | 71 | 94 | -23 | -24.5% |
| | T3: Urgent | 368 | 486 | -118 | -24.3% |
| | T4: Semi-urgent | 710 | 1,070 | -360 | -33.6% |
| | T5: Non-urgent | 488 | 378 | 110 | 29.1% |
| Admissions to hospital from EDs | 151 | 220 | -69 | -31.4% | |

Emergency department performance

| | Jul-Sep 2020 | Jul-Sep 2019 | Difference | Peer group results | |
|---|---|--------------|------------------------|------------------------|---------|
| Time to treatment by triage category | Median time to treatment | 4m | 5m | -1m | 8m |
| | T2: Emergency 90th percentile time to treatment | (*) | (*) | | 22m |
| | % started treatment on time | 77.1% | 82.6% | -5.5 percentage points | 69.3% |
| | Median time to treatment | 10m | 8m | 2m | 16m |
| | T3: Urgent 90th percentile time to treatment | 24m | 22m | 2m | 50m |
| | % started treatment on time | 96.2% | 96.7% | -0.5 percentage points | 77.6% |
| | Median time to treatment | 8m | 8m | 0m | 21m |
| | T4: Semi-urgent 90th percentile time to treatment | 24m | 23m | 1m | 1h 23m |
| | % started treatment on time | 99.2% | 99.4% | -0.2 percentage points | 83.0% |
| | Median time to treatment | 6m | 4m | 2m | 17m |
| | T5: Non-urgent 90th percentile time to treatment | 22m | 16m | 6m | 1h 18m |
| | % started treatment on time | 99.8% | 100% | -0.2 percentage points | 95.9% |
| Patients starting treatment on time % | 97.7% | 98.1% | -0.4 percentage points | 81.8% | |
| Median time to leave the ED | 1h 08m | 1h 01m | 7m | 1h 46m | |
| 90th percentile time to leave the ED | 4h 17m | 4h 12m | 5m | 5h 06m | |
| Patients leaving the ED within four hours of presentation | 88.9% | 89.1% | -0.2 percentage points | 84.2% | |
| Transfer of care | Median transfer of care time (minutes) | 8m** | 8m** | 0m | 9m** |
| | 90th percentile transfer of care time (minutes) | 29m** | ** | | 22m** |
| | Percent on target | 90.5%** | 93.5%** | -3.0 percentage points | 95.5%** |

** Caution - Transfer of care could not be calculated for more than 30% of records

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

| | Jul-Sep 2020 | Jul-Sep 2019 | Difference | % change | |
|--|--------------|--------------|------------|----------|--------|
| Elective surgery procedures performed | 48 | 49 | -1 | -2.0% | |
| Urgency category | Urgent | 19 | 18 | 1 | 5.6% |
| | Semi-urgent | 28 | 21 | 7 | 33.3% |
| | Non-urgent | <5 | 6 | | |
| Patients on waiting list ready for elective surgery at the end of quarter | 20 | 35 | -15 | -42.9% | |
| Urgency category | Urgent | 5 | <5 | | |
| | Semi-urgent | 8 | 29 | -21 | -72.4% |
| | Non-urgent | 7 | 6 | 1 | 16.7% |

Elective surgery performance

| | | Jul-Sep 2020 | Jul-Sep 2019 | Difference | Peer group results | |
|--|----------------|-----------------|--------------|-------------------------|--------------------|----------|
| Waiting time (days) | Urgent | Median | 13 days | 20 days | -7 days | 14 days |
| | | 90th percentile | (*) | (*) | | 27 days |
| | Semi-urgent | Median | 35 days | 27 days | 8 days | 42 days |
| | | 90th percentile | (*) | (*) | | 94 days |
| | Non-urgent | Median | (*) | (*) | | 257 days |
| | | 90th percentile | (*) | (*) | | 437 days |
| Elective surgery procedures performed on time | All procedures | 78.7% | 100% | -21.3 percentage points | 83.5% | |
| | Urgent | 100% | 100% | 0.0 percentage points | 99.8% | |
| | Semi-urgent | 58.3% | 100% | -41.7 percentage points | 89.0% | |
| | Non-urgent | (*) | (*) | | 77.1% | |

Admitted patient activity

| | Jul-Sep 2020 | Jul-Sep 2019 | Difference | % change | |
|--------------------------------------|-----------------|--------------|------------|----------|--------|
| Episodes | All episodes | 804 | 771 | 33 | 4.3% |
| | Acute | 735 | 695 | 40 | 5.8% |
| | Acute Overnight | 225 | 301 | -76 | -25.2% |
| | Acute Same Day | 510 | 394 | 116 | 29.4% |
| | Non-acute | 69 | 76 | -7 | -9.2% |
| | Mental health | 0 | 0 | | |
| Average length of stay (days) | Acute | 1.9 | 2.0 | -0.1 | |
| | Acute Overnight | 3.8 | 3.2 | 0.6 | |
| | Non-acute | 9.9 | 7.3 | 2.6 | |
| | Mental health | n/a | n/a | | |
| Hospital bed days | All bed days | 2,045 | 1,919 | 126 | 6.6% |
| | Acute | 1,362 | 1,361 | 1 | 0.1% |
| | Non-acute | 683 | 558 | 125 | 22.4% |
| | Mental health | 0 | 0 | 0 | |

Babies born in Deniliquin Hospital and Health

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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