

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	8,328	8,433	-105	-1.2%	
ED Attendances	47,593	54,532	-6,939	-12.7%	
Emergency presentations	44,761	51,869	-7,108	-13.7%	
Emergency presentation by triage category	T1: Resuscitation	257	235	22	9.4%
	T2: Emergency	5,540	5,806	-266	-4.6%
	T3: Urgent	16,308	18,829	-2,521	-13.4%
	T4: Semi-urgent	18,856	22,277	-3,421	-15.4%
	T5: Non-urgent	3,800	4,722	-922	-19.5%
Admissions to hospital from EDs	9,708	10,659	-951	-8.9%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	7m	7m	0m	8m
	T2: Emergency 90th percentile time to treatment	19m	20m	-1m	23m
	% started treatment on time	73.3%	72%	1.3 percentage points	65.4%
	Median time to treatment	16m	19m	-3m	18m
	T3: Urgent 90th percentile time to treatment	56m	1h 01m	-5m	58m
	% started treatment on time	75.3%	71.3%	4.0 percentage points	74.4%
	Median time to treatment	20m	26m	-6m	22m
	T4: Semi-urgent 90th percentile time to treatment	1h 30m	1h 45m	-15m	1h 27m
	% started treatment on time	80.8%	75.4%	5.4 percentage points	82.3%
	Median time to treatment	20m	22m	-2m	10m
	T5: Non-urgent 90th percentile time to treatment	1h 42m	1h 50m	-8m	1h 06m
	% started treatment on time	93%	91.9%	1.1 percentage points	96.9%
Patients starting treatment on time %	78.8%	74.9%	3.9 percentage points	78.9%	
Median time to leave the ED	2h 11m	2h 05m	6m	2h 42m	
90th percentile time to leave the ED	6h 43m	6h 06m	37m	7h 35m	
Patients leaving the ED within four hours of presentation	75.5%	78.5%	-3.0 percentage points	71.5%	
Transfer of care	Median transfer of care time (minutes)	11m	12m	-1m	11m
	90th percentile transfer of care time (minutes)	31m	33m	-2m	30m
	Percent on target	89.5%	87.8%	1.7 percentage points	89.4%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Elective surgery procedures performed	4,093	3,971	122	3.1%	
Urgency category	Urgent	940	985	-45	-4.6%
	Semi-urgent	1,544	1,195	349	29.2%
	Non-urgent	1,354	1,477	-123	-8.3%
Patients on waiting list ready for elective surgery at the end of quarter	6,102	5,230	872	16.7%	
Urgency category	Urgent	143	154	-11	-7.1%
	Semi-urgent	1,207	895	312	34.9%
	Non-urgent	4,752	4,181	571	13.7%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	NSW results	
Waiting time (days)	Urgent	Median	15 days	12 days	3 days	12 days
		90th percentile	27 days	27 days	0 days	26 days
	Semi-urgent	Median	54 days	54 days	0 days	49 days
		90th percentile	130 days	89 days	41 days	109 days
	Non-urgent	Median	357 days	297 days	60 days	330 days
		90th percentile	449 days	371 days	78 days	441 days
Elective surgery procedures performed on time	All procedures	76.1%	92.3%	-16.2 percentage points	79.8%	
	Urgent	99.4%	99.9%	-0.5 percentage points	99.8%	
	Semi-urgent	80.1%	91.1%	-11.0 percentage points	84.9%	
	Non-urgent	55.4%	88.1%	-32.7 percentage points	65.8%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	25,763	26,233	-470	-1.8%
	Acute	24,426	24,890	-464	-1.9%
	Acute Overnight	11,922	12,404	-482	-3.9%
	Acute Same Day	12,504	12,486	18	0.1%
	Non-acute	893	948	-55	-5.8%
	Mental health	444	395	49	12.4%
Average length of stay (days)	Acute	2.5	2.5	0.0	
	Acute Overnight	4.0	4.1	-0.1	
	Non-acute	10.6	10.5	0.1	
	Mental health	15.9	15.1	0.8	
Hospital bed days	All bed days	77,007	79,361	-2,354	-3.0%
	Acute	60,482	63,468	-2,986	-4.7%
	Non-acute	9,457	9,945	-488	-4.9%
	Mental health	7,068	5,948	1,120	18.8%

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(n/a) not applicable

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