

## Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	12,813	13,628	-815	-6.0%	
ED Attendances	71,843	55,732	16,111	28.9%	
Emergency presentations	71,718	55,593	16,125	29.0%	
Emergency presentation by triage category	T1: Resuscitation	522	507	15	3.0%
	T2: Emergency	10,308	10,597	-289	-2.7%
	T3: Urgent	17,373	19,053	-1,680	-8.8%
	T4: Semi-urgent	18,128	20,910	-2,782	-13.3%
	T5: Non-urgent	25,387	4,526	20,861	460.9%
Admissions to hospital from EDs	19,100	20,597	-1,497	-7.3%	

## Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	7m	7m	0m	8m
	T2: Emergency 90th percentile time to treatment	17m	17m	0m	23m
	% started treatment on time	78.5%	77.6%	0.9 percentage points	65.4%
	Median time to treatment	16m	18m	-2m	18m
	T3: Urgent 90th percentile time to treatment	49m	58m	-9m	58m
	% started treatment on time	78.4%	73.3%	5.1 percentage points	74.4%
	Median time to treatment	18m	23m	-5m	22m
	T4: Semi-urgent 90th percentile time to treatment	1h 03m	1h 22m	-19m	1h 27m
	% started treatment on time	88.5%	81.9%	6.6 percentage points	82.3%
	Median time to treatment	2m	23m	-21m	10m
	T5: Non-urgent 90th percentile time to treatment	20m	1h 40m	-80m	1h 06m
	% started treatment on time	99.6%	94.6%	5.0 percentage points	96.9%
Patients starting treatment on time %	88.5%	79.0%	9.5 percentage points	78.9%	
Median time to leave the ED	2h 10m	3h 13m	-63m	2h 42m	
90th percentile time to leave the ED	5h 54m	7h 04m	-70m	7h 35m	
Patients leaving the ED within four hours of presentation	79.5%	69.0%	10.5 percentage points	71.5%	
Transfer of care	Median transfer of care time (minutes)	10m	11m	-1m	11m
	90th percentile transfer of care time (minutes)	23m	25m	-2m	30m
	Percent on target	93.9%	92.8%	1.1 percentage points	89.4%

Notes: For Northern Sydney LHD, 81.8% of triage 5 attendances were due to COVID-19 testing provided by EDs. This may have contributed to changes in ED performance. Comparisons of emergency department (ED) performance results for Northern Sydney LHD with the same quarter the previous year should be interpreted with caution because of challenges experienced in the implementation of a new information system in Northern Beaches ED following its opening on 30 October 2018. Healthcare Quarterly only includes data relating to publicly contracted services at Northern Beaches Hospital.

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

### Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
<b>Elective surgery procedures performed</b>	4,125	3,607	518	14.4%
<b>Urgency category</b>				
Urgent	1,002	904	98	10.8%
Semi-urgent	1,312	1,320	-8	-0.6%
Non-urgent	1,753	1,321	432	32.7%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	4,318	4,519	-201	-4.4%
<b>Urgency category</b>				
Urgent	140	111	29	26.1%
Semi-urgent	862	828	34	4.1%
Non-urgent	3,316	3,580	-264	-7.4%

### Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	NSW results	
<b>Waiting time (days)</b>	Urgent	Median	11 days	9 days	2 days	12 days
		90th percentile	23 days	24 days	-1 days	26 days
	Semi-urgent	Median	40 days	44 days	-4 days	49 days
		90th percentile	78 days	82 days	-4 days	109 days
	Non-urgent	Median	297 days	186 days	111 days	330 days
		90th percentile	376 days	351 days	25 days	441 days
<b>Elective surgery procedures performed on time</b>	All procedures	92.6%	96.9%	-4.3 percentage points	79.8%	
	Urgent	100%	100%	0.0 percentage points	99.8%	
	Semi-urgent	95.3%	96.2%	-0.9 percentage points	84.9%	
	Non-urgent	86.4%	95.5%	-9.1 percentage points	65.8%	

### Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
<b>Episodes</b>	All episodes	37,550	38,795	-1,245	-3.2%
	Acute	34,913	35,589	-676	-1.9%
	Acute Overnight	19,148	20,384	-1,236	-6.1%
	Acute Same Day	15,765	15,205	560	3.7%
	Non-acute	1,545	2,112	-567	-26.8%
	Mental health	1,092	1,094	-2	-0.2%
<b>Average length of stay (days)</b>	Acute	2.9	3.0	-0.1	
	Acute Overnight	4.5	4.5	0.0	
	Non-acute	15.2	12.6	2.6	
	Mental health	27.6	24.4	3.2	
<b>Hospital bed days</b>	All bed days	154,944	160,111	-5,167	-3.2%
	Acute	101,309	106,833	-5,524	-5.2%
	Non-acute	23,521	26,535	-3,014	-11.4%
	Mental health	30,114	26,743	3,371	12.6%

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(n/a) not applicable

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