

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	2,085	2,388	-303	-12.7%	
ED Attendances	20,456	26,285	-5,829	-22.2%	
Emergency presentations	20,276	26,103	-5,827	-22.3%	
Emergency presentation by triage category	T1: Resuscitation	247	185	62	33.5%
	T2: Emergency	1,587	1,133	454	40.1%
	T3: Urgent	5,623	6,650	-1,027	-15.4%
	T4: Semi-urgent	12,428	17,919	-5,491	-30.6%
	T5: Non-urgent	391	216	175	81.0%
Admissions to hospital from EDs	5,056	5,743	-687	-12.0%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	9m	8m	1m	8m
	T2: Emergency 90th percentile time to treatment	24m	22m	2m	23m
	% started treatment on time	58.8%	63.4%	-4.6 percentage points	65.4%
	Median time to treatment	20m	19m	1m	18m
	T3: Urgent 90th percentile time to treatment	57m	49m	8m	58m
	% started treatment on time	71.8%	76%	-4.2 percentage points	74.4%
	Median time to treatment	29m	36m	-7m	22m
	T4: Semi-urgent 90th percentile time to treatment	1h 45m	2h 19m	-34m	1h 27m
	% started treatment on time	75.9%	67.4%	8.5 percentage points	82.3%
	Median time to treatment	33m	40m	-7m	10m
	T5: Non-urgent 90th percentile time to treatment	2h 09m	2h 13m	-4m	1h 06m
	% started treatment on time	88.6%	85.1%	3.5 percentage points	96.9%
Patients starting treatment on time %	73.6%	69.7%	3.9 percentage points	78.9%	
Median time to leave the ED	2h 47m	3h 01m	-14m	2h 42m	
90th percentile time to leave the ED	5h 44m	6h 45m	-61m	7h 35m	
Patients leaving the ED within four hours of presentation	75.9%	69.2%	6.7 percentage points	71.5%	
Transfer of care	Median transfer of care time (minutes)	10m	13m**	-3m	11m
	90th percentile transfer of care time (minutes)	20m	27m**	-7m	30m
	Percent on target	98.0%	91.9%**	6.1 percentage points	89.4%

** Caution - Transfer of care could not be calculated for more than 30% of records

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
Elective surgery procedures performed	2,766	2,422	344	14.2%
Urgency category	Urgent	662	160	24.2%
	Semi-urgent	777	17	2.2%
	Non-urgent	1,086	961	13.0%
Patients on waiting list ready for elective surgery at the end of quarter	2,664	2,785	-121	-4.3%
Urgency category	Urgent	63	17	27.0%
	Semi-urgent	571	493	15.8%
	Non-urgent	2,013	2,229	-216

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	NSW results	
Waiting time (days)	Urgent	Median	6 days	6 days	0 days	12 days
		90th percentile	20 days	21 days	-1 days	26 days
	Semi-urgent	Median	42 days	36 days	6 days	49 days
		90th percentile	106 days	76 days	30 days	109 days
	Non-urgent	Median	254 days	175 days	79 days	330 days
		90th percentile	405 days	368 days	37 days	441 days
Elective surgery procedures performed on time	All procedures	88.2%	95.5%	-7.3 percentage points	79.8%	
	Urgent	99.9%	100%	-0.1 percentage points	99.8%	
	Semi-urgent	86.6%	99.7%	-13.1 percentage points	84.9%	
	Non-urgent	80.4%	89.1%	-8.7 percentage points	65.8%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	13,866	14,198	-332	-2.3%
	Acute	13,545	13,908	-363	-2.6%
	Acute Overnight	6,415	7,191	-776	-10.8%
	Acute Same Day	7,130	6,717	413	6.1%
	Non-acute	146	185	-39	-21.1%
	Mental health	175	105	70	66.7%
Average length of stay (days)	Acute	2.6	2.8	-0.2	
	Acute Overnight	4.3	4.6	-0.3	
	Non-acute	7.2	6.3	0.9	
	Mental health	12.2	15.4	-3.2	
Hospital bed days	All bed days	38,146	42,353	-4,207	-9.9%
	Acute	34,961	39,561	-4,600	-11.6%
	Non-acute	1,045	1,174	-129	-11.0%
	Mental health	2,140	1,618	522	32.3%

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(n/a) not applicable

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