

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	5,341	5,706	-365	-6.4%	
ED Attendances	18,793	20,574	-1,781	-8.7%	
Emergency presentations	18,678	20,414	-1,736	-8.5%	
Emergency presentation by triage category	T1: Resuscitation	177	174	3	1.7%
	T2: Emergency	2,771	2,599	172	6.6%
	T3: Urgent	8,790	10,208	-1,418	-13.9%
	T4: Semi-urgent	5,605	6,710	-1,105	-16.5%
	T5: Non-urgent	1,335	723	612	84.6%
Admissions to hospital from EDs	6,898	7,510	-612	-8.1%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	11m	11m	0m	9m
	T2: Emergency 90th percentile time to treatment	27m	30m	-3m	26m
	% started treatment on time	44.4%	44.7%	-0.3 percentage points	58.8%
	Median time to treatment	24m	29m	-5m	20m
	T3: Urgent 90th percentile time to treatment	59m	1h 21m	-22m	1h 04m
	% started treatment on time	64%	52.8%	11.2 percentage points	70.9%
	Median time to treatment	29m	39m	-10m	25m
	T4: Semi-urgent 90th percentile time to treatment	1h 10m	1h 35m	-25m	1h 33m
	% started treatment on time	85.4%	73.5%	11.9 percentage points	80.1%
	Median time to treatment	27m	41m	-14m	24m
	T5: Non-urgent 90th percentile time to treatment	1h 11m	1h 37m	-26m	1h 33m
	% started treatment on time	98.4%	94.8%	3.6 percentage points	94.7%
Patients starting treatment on time %	69.8%	59.8%	10.0 percentage points	72.8%	
Median time to leave the ED	3h 22m	3h 38m	-16m	3h 35m	
90th percentile time to leave the ED	8h 42m	10h 00m	-78m	9h 44m	
Patients leaving the ED within four hours of presentation	62.8%	59.4%	3.4 percentage points	59.2%	
Transfer of care	Median transfer of care time (minutes)	13m	15m	-2m	12m
	90th percentile transfer of care time (minutes)	32m	44m	-12m	35m
	Percent on target	88.6%	79.9%	8.7 percentage points	87.1%

Notes: For St George Hospital, 30.7% of triage 5 attendances were due to COVID-19 testing provided by the ED. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
Elective surgery procedures performed	1,624	1,439	185	12.9%
Urgency category				
Urgent	562	490	72	14.7%
Semi-urgent	612	545	67	12.3%
Non-urgent	328	322	6	1.9%
Patients on waiting list ready for elective surgery at the end of quarter	1,692	1,434	258	18.0%
Urgency category				
Urgent	86	90	-4	-4.4%
Semi-urgent	559	387	172	44.4%
Non-urgent	1,047	957	90	9.4%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	14 days	13 days	1 days	10 days
		90th percentile	26 days	24 days	2 days	26 days
	Semi-urgent	Median	65 days	48 days	17 days	43 days
		90th percentile	172 days	87 days	85 days	105 days
	Non-urgent	Median	306 days	186 days	120 days	309 days
		90th percentile	461 days	370 days	91 days	448 days
Elective surgery procedures performed on time	All procedures	79.1%	94.4%	-15.3 percentage points	84.1%	
	Urgent	100%	100%	0.0 percentage points	99.9%	
	Semi-urgent	65%	93%	-28.0 percentage points	85.5%	
	Non-urgent	69.5%	88.2%	-18.7 percentage points	70.3%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	17,566	17,730	-164	-0.9%
	Acute	16,553	16,486	67	0.4%
	Acute Overnight	8,713	9,351	-638	-6.8%
	Acute Same Day	7,840	7,135	705	9.9%
	Non-acute	713	928	-215	-23.2%
	Mental health	300	316	-16	-5.1%
Average length of stay (days)	Acute	3.0	3.3	-0.3	
	Acute Overnight	4.7	5.0	-0.3	
	Non-acute	6.6	5.9	0.7	
	Mental health	10.5	13.5	-3.0	
Hospital bed days	All bed days	56,897	63,971	-7,074	-11.1%
	Acute	49,047	54,246	-5,199	-9.6%
	Non-acute	4,698	5,473	-775	-14.2%
	Mental health	3,152	4,252	-1,100	-25.9%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

Results are for Jul-Sept 2020 and provided only for comparison purposes