Healthcare Quarterly, Jul-Sept 2020

South East Regional Hospital
District group 1 (C1)

bureau of health information

Emergency department activity

		Jul-Sep 2020	Jul-Sep 2019	Difference	% change
All arrivals at ED by ambulance		1,136	1,108	28	2.5%
ED Attendances		4,383	4,864	-481	-9.9%
Emergency presentations		4,235	4,686	-451	-9.6%
Emergency presentation by triage category	T1: Resuscitation	5	12	-7	-58.3%
	T2: Emergency	606	528	78	14.8%
	T3: Urgent	1,527	1,538	-11	-0.7%
	T4: Semi-urgent	1,635	1,957	-322	-16.5%
	T5: Non-urgent	462	651	-189	-29.0%
Admissions to hospital from EDs		1,059	1,175	-116	-9.9%

Emergency department performance

			Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results
Time to treatment by triage category	T2: Emergency	Median time to treatment	7m	7m	0m	9m
		90th percentile time to treatment	19m	19m	0m	22m
		% started treatment on time	71.4%	72.9%	-1.5 percentage points	65.4%
	T3: Urgent	Median time to treatment	17m	19m	-2m	18m
		90th percentile time to treatment	46m	1h 03m	-17m	57m
		% started treatment on time	78.3%	71.2%	7.1 percentage points	75.2%
	T4: Semi-urgent	Median time to treatment	22m	40m	-18m	21m
		90th percentile time to treatment	1h 23m	2h 31m	-68m	1h 30m
		% started treatment on time	82.2%	62.6%	19.6 percentage points	82.0%
	T5: Non-urgent	Median time to treatment	22m	42m	-20m	21m
		90th percentile time to treatment	1h 29m	2h 56m	-87m	1h 30m
		% started treatment on time	93.2%	78.1%	15.1 percentage points	94.6%
Patients starting treatment on time %			80.3%	68.7%	11.6 percentage points	78.3%
Median time to leave the ED			2h 28m	2h 52m	-24m	2h 25m
90th percentile time to leave the ED			5h 24m	6h 17m	-53m	6h 24m
Patients leaving the ED within four hours of presentation			79.7%	70.7%	9.0 percentage points	76.2%
Transfer of care	Median transfer of care time (minutes)		10m	11m	-1m	11m
	90th percentile transfer of care time (minutes)		21m	24m	-3m	25m
	Percent on target		96.0%	93.7%	2.3 percentage points	93.4%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*)   Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

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Elective surgery activity

		Jul-Sep 2020	Jul-Sep 2019	Difference	% change
Elective surgery procedures performed		435	464	-29	-6.3%
Urgency category	Urgent	79	62	17	27.4%
	Semi-urgent	113	121	-8	-6.6%
	Non-urgent	232	273	-41	-15.0%
Patients on waiting list ready for elective surgery at the end of quarter		985	944	41	4.3%
Urgency category	Urgent	19	23	-4	-17.4%
	Semi-urgent	72	92	-20	-21.7%
	Non-urgent	894	829	65	7.8%

Elective surgery performance

			Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results
Waiting time (days)	Urgent	Median	14 days	17 days	-3 days	15 days
		90th percentile	(*)	(*)		28 days
	Semi-urgent	Median	73 days	58 days	15 days	56 days
		90th percentile	154 days	84 days	70 days	95 days
	Non-urgent	Median	377 days	253 days	124 days	344 days
		90th percentile	463 days	351 days	112 days	426 days
Elective surgery procedures performed on time	All procedures		63.4%	98%	-34.6 percentage points	79.9%
	Urgent		100%	100%	0.0 percentage points	99.6%
	Semi-urgent		69.9%	99.2%	-29.3 percentage points	88.5%
	Non-urgent		47.8%	97.1%	-49.3 percentage points	68.3%

Admitted patient activity

		Jul-Sep 2020	Jul-Sep 2019	Difference	% change
Episodes	All episodes	3,009	3,179	-170	-5.3%
	Acute	2,804	2,957	-153	-5.2%
	Acute Overnight	1,469	1,564	-95	-6.1%
	Acute Same Day	1,335	1,393	-58	-4.2%
	Non-acute	121	152	-31	-20.4%
	Mental health	84	70	14	20.0%
Average length of stay (days)	Acute	2.2	2.5	-0.3	
	Acute Overnight	3.2	3.8	-0.6	
	Non-acute	8.2	9.5	-1.3	
	Mental health	14.1	16.4	-2.3	
Hospital bed days	All bed days	8,217	9,890	-1,673	-16.9%
	Acute	6,033	7,297	-1,264	-17.3%
	Non-acute	998	1,443	-445	-30.8%
	Mental health	1,186	1,150	36	3.1%

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(n/a) not applicable

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