

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	8,516	8,838	-322	-3.6%	
ED Attendances	60,251	50,143	10,108	20.2%	
Emergency presentations	49,919	47,293	2,626	5.6%	
Emergency presentation by triage category	T1: Resuscitation	203	205	-2	-1.0%
	T2: Emergency	4,464	4,744	-280	-5.9%
	T3: Urgent	11,752	13,751	-1,999	-14.5%
	T4: Semi-urgent	18,133	20,383	-2,250	-11.0%
	T5: Non-urgent	15,367	8,210	7,157	87.2%
Admissions to hospital from EDs	8,336	9,231	-895	-9.7%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	6m	8m	-2m	8m
	T2: Emergency 90th percentile time to treatment	17m	24m	-7m	23m
	% started treatment on time	78.8%	69.5%	9.3 percentage points	65.4%
	Median time to treatment	14m	19m	-5m	18m
	T3: Urgent 90th percentile time to treatment	46m	1h 06m	-20m	58m
	% started treatment on time	80.9%	70.8%	10.1 percentage points	74.4%
	Median time to treatment	16m	21m	-5m	22m
	T4: Semi-urgent 90th percentile time to treatment	1h 06m	1h 41m	-35m	1h 27m
	% started treatment on time	88.2%	79.8%	8.4 percentage points	82.3%
	Median time to treatment	6m	16m	-10m	10m
	T5: Non-urgent 90th percentile time to treatment	48m	1h 46m	-58m	1h 06m
	% started treatment on time	98%	92.3%	5.7 percentage points	96.9%
Patients starting treatment on time %	88.6%	78.1%	10.5 percentage points	78.9%	
Median time to leave the ED	1h 19m	2h 06m	-47m	2h 42m	
90th percentile time to leave the ED	5h 18m	6h 34m	-76m	7h 35m	
Patients leaving the ED within four hours of presentation	85.2%	78.5%	6.7 percentage points	71.5%	
Transfer of care	Median transfer of care time (minutes)	10m	11m	-1m	11m
	90th percentile transfer of care time (minutes)	26m	31m	-5m	30m
	Percent on target	92.1%	88.9%	3.2 percentage points	89.4%

Notes: For Western NSW LHD, 67.6% of triage 5 attendances were due to COVID-19 testing provided by EDs. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
Elective surgery procedures performed	3,223	3,075	148	4.8%
Urgency category				
Urgent	526	506	20	4.0%
Semi-urgent	930	916	14	1.5%
Non-urgent	1,550	1,391	159	11.4%
Patients on waiting list ready for elective surgery at the end of quarter	5,606	5,132	474	9.2%
Urgency category				
Urgent	81	63	18	28.6%
Semi-urgent	718	651	67	10.3%
Non-urgent	4,807	4,418	389	8.8%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	NSW results	
Waiting time (days)	Urgent	Median	17 days	15 days	2 days	12 days
		90th percentile	28 days	27 days	1 days	26 days
	Semi-urgent	Median	66 days	56 days	10 days	49 days
		90th percentile	126 days	88 days	38 days	109 days
	Non-urgent	Median	358 days	299 days	59 days	330 days
		90th percentile	425 days	356 days	69 days	441 days
Elective surgery procedures performed on time	All procedures	69%	96.5%	-27.5 percentage points	79.8%	
	Urgent	99.8%	100%	-0.2 percentage points	99.8%	
	Semi-urgent	71.2%	93.6%	-22.4 percentage points	84.9%	
	Non-urgent	57.2%	97.1%	-39.9 percentage points	65.8%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	22,135	22,766	-631	-2.8%
	Acute	21,193	21,840	-647	-3.0%
	Acute Overnight	11,407	11,906	-499	-4.2%
	Acute Same Day	9,786	9,934	-148	-1.5%
	Non-acute	495	491	4	0.8%
	Mental health	447	435	12	2.8%
Average length of stay (days)	Acute	2.5	2.6	-0.1	
	Acute Overnight	3.8	4.0	-0.2	
	Non-acute	13.7	17.0	-3.3	
	Mental health	33.8	24.8	9.0	
Hospital bed days	All bed days	75,384	76,259	-875	-1.1%
	Acute	53,510	57,134	-3,624	-6.3%
	Non-acute	6,758	8,351	-1,593	-19.1%
	Mental health	15,116	10,774	4,342	40.3%

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(n/a) not applicable

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