

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	6,152	5,818	334	5.7%	
ED Attendances	20,478	19,684	794	4.0%	
Emergency presentations	20,380	19,597	783	4.0%	
Emergency presentation by triage category	T1: Resuscitation	251	216	35	16.2%
	T2: Emergency	2,829	2,559	270	10.6%
	T3: Urgent	7,862	7,621	241	3.2%
	T4: Semi-urgent	8,371	8,423	-52	-0.6%
	T5: Non-urgent	1,067	778	289	37.1%
Admissions to hospital from EDs	4,829	6,296	-1,467	-23.3%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	6m	7m	-1m	9m
	T2: Emergency 90th percentile time to treatment	18m	26m	-8m	28m
	% started treatment on time	83.6%	75.9%	7.7 percentage points	57.2%
	Median time to treatment	28m	29m	-1m	22m
	T3: Urgent 90th percentile time to treatment	1h 51m	1h 56m	-5m	1h 18m
	% started treatment on time	54.3%	51.6%	2.7 percentage points	66.0%
	Median time to treatment	50m	47m	3m	31m
	T4: Semi-urgent 90th percentile time to treatment	2h 28m	2h 24m	4m	1h 55m
	% started treatment on time	57.4%	59.9%	-2.5 percentage points	73.6%
	Median time to treatment	41m	37m	4m	29m
	T5: Non-urgent 90th percentile time to treatment	2h 24m	2h 20m	4m	1h 58m
	% started treatment on time	84.1%	86.0%	-1.9 percentage points	90.5%
Patients starting treatment on time %	61.2%	59.7%	1.5 percentage points	68.3%	
Median time to leave the ED	3h 42m	3h 43m	-1m	3h 40m	
90th percentile time to leave the ED	8h 47m	8h 12m	35m	9h 46m	
Patients leaving the ED within four hours of presentation	55.4%	55.0%	0.4 percentage points	57.7%	
Transfer of care	Median transfer of care time (minutes)	9m	10m	-1m	13m
	90th percentile transfer of care time (minutes)	66m	65m	1m	39m
	Percent on target	78.8%	78.6%	0.2 percentage points	84.6%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

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Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Elective surgery procedures performed	1,427	1,480	-53	-3.6%
Urgency category				
Urgent	370	325	45	13.8%
Semi-urgent	516	493	23	4.7%
Non-urgent	404	484	-80	-16.5%
Patients on waiting list ready for elective surgery at the end of quarter	2,766	2,268	498	22.0%
Urgency category				
Urgent	50	45	5	11.1%
Semi-urgent	540	434	106	24.4%
Non-urgent	2,176	1,789	387	21.6%

Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	16 days	14 days	2 days	10 days
		90th percentile	26 days	26 days	0 days	25 days
	Semi-urgent	Median	69 days	50 days	19 days	48 days
		90th percentile	129 days	85 days	44 days	100 days
	Non-urgent	Median	383 days	293 days	90 days	284 days
		90th percentile	448 days	371 days	77 days	442 days
Elective surgery procedures performed on time	All procedures	70%	93.9%	-23.9 percentage points	84.9%	
	Urgent	100.0%	100.0%	0.0 percentage points	99.8%	
	Semi-urgent	70.5%	94.9%	-24.4 percentage points	85.9%	
	Non-urgent	41.8%	88.6%	-46.8 percentage points	71.1%	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	13,098	14,013	-915	-6.5%
	Acute	12,606	13,559	-953	-7.0%
	Acute Overnight	7,974	8,585	-611	-7.1%
	Acute Same Day	4,632	4,974	-342	-6.9%
	Non-acute	327	311	16	5.1%
	Mental health	165	143	22	15.4%
Average length of stay (days)	Acute	3.4	3.1	0.3	
	Acute Overnight	4.8	4.4	0.4	
	Non-acute	10.5	9.0	1.5	
	Mental health	15.0	12.7	2.3	
Hospital bed days	All bed days	48,586	47,300	1,286	2.7%
	Acute	42,669	42,698	-29	-0.1%
	Non-acute	3,444	2,793	651	23.3%
	Mental health	2,473	1,809	664	36.7%
Babies born in Gosford Hospital	773	719	54	7.5%	

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(n/a) not applicable

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