

## Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	222	250	-28	-11.2%	
ED Attendances	2,576	2,455	121	4.9%	
Emergency presentations	2,328	2,289	39	1.7%	
Emergency presentation by triage category	T1: Resuscitation	0	<5		
	T2: Emergency	112	147	-35	-23.8%
	T3: Urgent	576	690	-114	-16.5%
	T4: Semi-urgent	1,268	1,177	91	7.7%
	T5: Non-urgent	372	275	97	35.3%
Admissions to hospital from EDs	62	144	-82	-56.9%	

## Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	1m	5m	-4m	8m
	T2: Emergency 90th percentile time to treatment	7m	22m	-15m	23m
	% started treatment on time	96.4%	74.7%	21.7 percentage points	68.5%
	Median time to treatment	16m	27m	-11m	18m
	T3: Urgent 90th percentile time to treatment	50m	1h 31m	-41m	59m
	% started treatment on time	79.7%	58.0%	21.7 percentage points	73.5%
	Median time to treatment	26m	37m	-11m	25m
	T4: Semi-urgent 90th percentile time to treatment	1h 35m	2h 20m	-45m	1h 40m
	% started treatment on time	80.4%	66.3%	14.1 percentage points	78.1%
	Median time to treatment	19m	28m	-9m	21m
	T5: Non-urgent 90th percentile time to treatment	1h 28m	2h 27m	-59m	1h 40m
	% started treatment on time	92.8%	86.9%	5.9 percentage points	93.3%
Patients starting treatment on time %	83.0%	66.6%	16.4 percentage points	77.8%	
Median time to leave the ED	1h 11m	1h 40m	-29m	1h 50m	
90th percentile time to leave the ED	3h 50m	4h 57m	-67m	5h 10m	
Patients leaving the ED within four hours of presentation	90.7%	84.0%	6.7 percentage points	83.5%	
Transfer of care	Median transfer of care time (minutes)	0m	0m	0m	10m
	90th percentile transfer of care time (minutes)	0m	9m	-9m	23m
	Percent on target	100.0%	98.4%	1.6 percentage points	94.5%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

### Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
<b>Elective surgery procedures performed</b>	28	28	0	0.0%
<b>Urgency category</b>				
Urgent	8	<5		
Semi-urgent	7	12	-5	-41.7%
Non-urgent	13	16	-3	-18.8%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	8	6	2	33.3%
<b>Urgency category</b>				
Urgent	0	0	0	
Semi-urgent	<5	<5		
Non-urgent	8	<5		

### Elective surgery performance


		Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
<b>Waiting time (days)</b>	Urgent	Median	(*)	(*)	14 days	
		90th percentile	(*)	(*)	27 days	
	Semi-urgent	Median	(*)	(*)	42 days	
		90th percentile	(*)	(*)	85 days	
	Non-urgent	Median	85 days	107 days	-22 days	285 days
		90th percentile	(*)	(*)		427 days
<b>Elective surgery procedures performed on time</b>	All procedures	100%	100%	0.0 percentage points	83.0%	
	Urgent	(*)	(*)		99.8%	
	Semi-urgent	(*)	(*)		93.0%	
	Non-urgent	100.0%	100.0%	0.0 percentage points	74.5%	

### Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
<b>Episodes</b>	All episodes	413	493	-80	-16.2%
	Acute	408	483	-75	-15.5%
	Acute Overnight	179	279	-100	-35.8%
	Acute Same Day	229	204	25	12.3%
	Non-acute	5	10		
	Mental health	0	0		
<b>Average length of stay (days)</b>	Acute	2.3	2.5	-0.2	
	Acute Overnight	4.1	3.6	0.5	
	Non-acute	4.4	6.3	-1.9	
	Mental health	n/a	n/a		
<b>Hospital bed days</b>	All bed days	976	1,261	-285	-22.6%
	Acute	954	1,198	-244	-20.4%
	Non-acute	22	63	-41	-65.1%
	Mental health	0	0	0	
<b>Babies born in Gunnedah Hospital</b>	37	44	-7	-15.9%	

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(n/a) not applicable

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