

**Emergency department activity**

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	405	391	14	3.6%	
ED Attendances	3,835	3,356	479	14.3%	
Emergency presentations	3,777	3,274	503	15.4%	
Emergency presentation by triage category	T1: Resuscitation	10	11	-1	-9.1%
	T2: Emergency	262	188	74	39.4%
	T3: Urgent	824	829	-5	-0.6%
	T4: Semi-urgent	2,218	1,830	388	21.2%
	T5: Non-urgent	463	416	47	11.3%
Admissions to hospital from EDs	376	365	11	3.0%	

**Emergency department performance**

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	6m	7m	-1m	8m
	T2: Emergency 90th percentile time to treatment	19m	19m	0m	23m
	% started treatment on time	76.9%	73.9%	3.0 percentage points	68.5%
	Median time to treatment	20m	18m	2m	18m
	T3: Urgent 90th percentile time to treatment	1h 09m	56m	13m	59m
	% started treatment on time	74.5%	73.1%	1.4 percentage points	73.5%
	Median time to treatment	36m	32m	4m	25m
	T4: Semi-urgent 90th percentile time to treatment	1h 59m	1h 45m	14m	1h 40m
	% started treatment on time	69.3%	75.4%	-6.1 percentage points	78.1%
	Median time to treatment	35m	39m	-4m	21m
	T5: Non-urgent 90th percentile time to treatment	1h 54m	1h 49m	5m	1h 40m
	% started treatment on time	91.8%	91.9%	-0.1 percentage points	93.3%
Patients starting treatment on time %	73.7%	76.8%	-3.1 percentage points	77.8%	
Median time to leave the ED	1h 39m	1h 36m	3m	1h 50m	
90th percentile time to leave the ED	4h 12m	4h 19m	-7m	5h 10m	
Patients leaving the ED within four hours of presentation	89.1%	88.0%	1.1 percentage points	83.5%	
Transfer of care	Median transfer of care time (minutes)	3m	3m	0m	10m
	90th percentile transfer of care time (minutes)	9m	9m	0m	23m
	Percent on target	100.0%	99.2%	0.8 percentage points	94.5%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy  
 (n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

**Elective surgery activity**

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
<b>Elective surgery procedures performed</b>	135	103	32	31.1%
<b>Urgency category</b>				
Urgent	9	5	4	80.0%
Semi-urgent	46	36	10	27.8%
Non-urgent	80	62	18	29.0%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	50	55	-5	-9.1%
<b>Urgency category</b>				
Urgent	0	0	0	
Semi-urgent	7	13	-6	-46.2%
Non-urgent	43	42	1	2.4%

**Elective surgery performance**

		Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
<b>Waiting time (days)</b>	Urgent	Median	(*)	(*)	14 days	
		90th percentile	(*)	(*)	27 days	
	Semi-urgent	Median	28 days	24 days	4 days	42 days
		90th percentile	(*)	(*)		85 days
	Non-urgent	Median	57 days	39 days	18 days	285 days
		90th percentile	(*)	(*)		427 days
<b>Elective surgery procedures performed on time</b>	All procedures	97.8%	100%	-2.2 percentage points	83.0%	
	Urgent	(*)	(*)		99.8%	
	Semi-urgent	100.0%	100.0%	0.0 percentage points	93.0%	
	Non-urgent	96.3%	100.0%	-3.7 percentage points	74.5%	

**Admitted patient activity**

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
<b>Episodes</b>	All episodes	1,167	1,165	2	0.2%
	Acute	1,151	1,154	-3	-0.3%
	Acute Overnight	511	543	-32	-5.9%
	Acute Same Day	640	611	29	4.7%
	Non-acute	16	11	5	45.5%
	Mental health	0	0		
<b>Average length of stay (days)</b>	Acute	2.0	2.1	-0.1	
	Acute Overnight	3.3	3.4	-0.1	
	Non-acute	12.3	12.2	0.1	
	Mental health	n/a	n/a		
<b>Hospital bed days</b>	All bed days	2,500	2,579	-79	-3.1%
	Acute	2,303	2,445	-142	-5.8%
	Non-acute	197	134	63	47.0%
	Mental health	0	0	0	
<b>Babies born in Singleton Hospital</b>	32	29	3	10.3%	

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(n/a) not applicable

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