

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	12,578	12,267	311	2.5%	
ED Attendances	44,035	42,000	2,035	4.8%	
Emergency presentations	43,380	41,250	2,130	5.2%	
Emergency presentation by triage category	T1: Resuscitation	294	293	1	0.3%
	T2: Emergency	5,246	4,969	277	5.6%
	T3: Urgent	16,026	15,595	431	2.8%
	T4: Semi-urgent	17,632	17,450	182	1.0%
	T5: Non-urgent	4,182	2,943	1,239	42.1%
Admissions to hospital from EDs	7,988	9,854	-1,866	-18.9%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	9m	10m	-1m	9m
	T2: Emergency 90th percentile time to treatment	25m	31m	-6m	26m
	% started treatment on time	57.0%	54.0%	3.0 percentage points	63.1%
	Median time to treatment	21m	25m	-4m	20m
	T3: Urgent 90th percentile time to treatment	1h 32m	1h 41m	-9m	1h 11m
	% started treatment on time	68.9%	59.0%	9.9 percentage points	69.3%
	Median time to treatment	24m	29m	-5m	27m
	T4: Semi-urgent 90th percentile time to treatment	1h 51m	2h 15m	-24m	1h 48m
	% started treatment on time	77.8%	70.9%	6.9 percentage points	76.4%
	Median time to treatment	22m	31m	-9m	14m
	T5: Non-urgent 90th percentile time to treatment	1h 39m	2h 03m	-24m	1h 30m
	% started treatment on time	93.8%	89.1%	4.7 percentage points	94.3%
Patients starting treatment on time %	73.2%	65.3%	7.9 percentage points	74.1%	
Median time to leave the ED	3h 24m	3h 31m	-7m	2h 51m	
90th percentile time to leave the ED	10h 27m	10h 41m	-14m	7h 42m	
Patients leaving the ED within four hours of presentation	59.7%	59.1%	0.6 percentage points	69.8%	
Transfer of care	Median transfer of care time (minutes)	13m	13m	0m	12m
	90th percentile transfer of care time (minutes)	39m	38m	1m	34m
	Percent on target	85.0%	84.6%	0.4 percentage points	87.3%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Elective surgery procedures performed	3,402	3,264	138	4.2%
Urgency category				
Urgent	866	896	-30	-3.3%
Semi-urgent	960	1,039	-79	-7.6%
Non-urgent	1,415	1,154	261	22.6%
Patients on waiting list ready for elective surgery at the end of quarter	7,231	6,636	595	9.0%
Urgency category				
Urgent	78	73	5	6.8%
Semi-urgent	1,228	864	364	42.1%
Non-urgent	5,925	5,699	226	4.0%

Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	NSW results	
Waiting time (days)	Urgent	Median	12 days	10 days	2 days	12 days
		90th percentile	27 days	27 days	0 days	26 days
	Semi-urgent	Median	70 days	65 days	5 days	51 days
		90th percentile	153 days	104 days	49 days	95 days
	Non-urgent	Median	365 days	335 days	30 days	320 days
		90th percentile	516 days	388 days	128 days	435 days
Elective surgery procedures performed on time	All procedures	71.3%	85.8%	-14.5 percentage points	82.4%	
	Urgent	99.3%	99.9%	-0.6 percentage points	99.8%	
	Semi-urgent	77.0%	81.4%	-4.4 percentage points	88.3%	
	Non-urgent	50.4%	78.8%	-28.4 percentage points	68.3%	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	23,138	24,119	-981	-4.1%
	Acute	21,190	22,006	-816	-3.7%
	Acute Overnight	11,822	12,390	-568	-4.6%
	Acute Same Day	9,368	9,616	-248	-2.6%
	Non-acute	1,337	1,490	-153	-10.3%
	Mental health	611	623	-12	-1.9%
Average length of stay (days)	Acute	3.1	3.1	0.0	
	Acute Overnight	4.8	4.7	0.1	
	Non-acute	15.0	14.5	0.5	
	Mental health	14.8	17.0	-2.2	
Hospital bed days	All bed days	95,477	99,538	-4,061	-4.1%
	Acute	66,308	67,282	-974	-1.4%
	Non-acute	20,104	21,634	-1,530	-7.1%
	Mental health	9,065	10,622	-1,557	-14.7%
Babies born in Illawarra Shoalhaven public hospitals	858	816	42	5.1%	

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(n/a) not applicable

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