

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	328	336	-8	-2.4%	
ED Attendances	1,907	2,638	-731	-27.7%	
Emergency presentations	1,847	1,989	-142	-7.1%	
Emergency presentation by triage category	T1: Resuscitation	<5	<5		
	T2: Emergency	164	159	5	3.1%
	T3: Urgent	725	727	-2	-0.3%
	T4: Semi-urgent	708	840	-132	-15.7%
	T5: Non-urgent	250	263	-13	-4.9%
Admissions to hospital from EDs	249	280	-31	-11.1%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	6m	5m	1m	8m
	T2: Emergency 90th percentile time to treatment	13m	13m	0m	23m
	% started treatment on time	86.8%	85.2%	1.6 percentage points	68.5%
	Median time to treatment	9m	10m	-1m	18m
	T3: Urgent 90th percentile time to treatment	26m	27m	-1m	59m
	% started treatment on time	95.2%	94.7%	0.5 percentage points	73.5%
	Median time to treatment	11m	11m	0m	25m
	T4: Semi-urgent 90th percentile time to treatment	34m	35m	-1m	1h 40m
	% started treatment on time	98.4%	98.8%	-0.4 percentage points	78.1%
	Median time to treatment	8m	6m	2m	21m
	T5: Non-urgent 90th percentile time to treatment	37m	40m	-3m	1h 40m
	% started treatment on time	99.6%	100.0%	-0.4 percentage points	93.3%
Patients starting treatment on time %	96.3%	96.4%	-0.1 percentage points	77.8%	
Median time to leave the ED	1h 16m	0h 53m	23m	1h 50m	
90th percentile time to leave the ED	3h 38m	3h 23m	15m	5h 10m	
Patients leaving the ED within four hours of presentation	92.3%	93.2%	-0.9 percentage points	83.5%	
Transfer of care	Median transfer of care time (minutes)	**	**	10m**	
	90th percentile transfer of care time (minutes)	**	**	23m**	
	Percent on target	**	**	94.5%**	

** Caution - Transfer of care could not be calculated for more than 30% of records

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Elective surgery procedures performed	89	72	17	23.6%	
Urgency category	Urgent	19	11	8	72.7%
	Semi-urgent	42	42	0	0.0%
	Non-urgent	26	16	10	62.5%
Patients on waiting list ready for elective surgery at the end of quarter	65	70	-5	-7.1%	
Urgency category	Urgent	0	<5		
	Semi-urgent	20	31	-11	-35.5%
	Non-urgent	45	39	6	15.4%

Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	21 days	21 days	0 days	14 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	52 days	62 days	-10 days	42 days
		90th percentile	(*)	(*)		85 days
	Non-urgent	Median	146 days	134 days	12 days	285 days
		90th percentile	(*)	(*)		427 days
Elective surgery procedures performed on time	All procedures	100%	100%	0.0 percentage points	83.0%	
	Urgent	100.0%	100.0%	0.0 percentage points	99.8%	
	Semi-urgent	100.0%	100.0%	0.0 percentage points	93.0%	
	Non-urgent	100.0%	100.0%	0.0 percentage points	74.5%	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	583	669	-86	-12.9%
	Acute	569	662	-93	-14.0%
	Acute Overnight	360	417	-57	-13.7%
	Acute Same Day	209	245	-36	-14.7%
	Non-acute	14	7	7	100.0%
	Mental health	0	0		
Average length of stay (days)	Acute	2.0	2.0	0.0	
	Acute Overnight	2.6	2.6	0.0	
	Non-acute	4.6	6.1	-1.5	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	1,198	1,356	-158	-11.7%
	Acute	1,133	1,313	-180	-13.7%
	Non-acute	65	43	22	51.2%
	Mental health	0	0	0	
Babies born in Young Health Service	25	42	-17	-40.5%	

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(n/a) not applicable

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