

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	5,219	5,315	-96	-1.8%	
ED Attendances	21,670	22,939	-1,269	-5.5%	
Emergency presentations	21,635	22,900	-1,265	-5.5%	
Emergency presentation by triage category	T1: Resuscitation	293	275	18	6.5%
	T2: Emergency	4,572	4,493	79	1.8%
	T3: Urgent	6,409	6,730	-321	-4.8%
	T4: Semi-urgent	7,728	8,747	-1,019	-11.6%
	T5: Non-urgent	2,633	2,655	-22	-0.8%
Admissions to hospital from EDs	8,330	9,058	-728	-8.0%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	8m	7m	1m	9m
	T2: Emergency 90th percentile time to treatment	16m	16m	0m	28m
	% started treatment on time	75.0%	77.6%	-2.6 percentage points	57.2%
	Median time to treatment	22m	19m	3m	22m
	T3: Urgent 90th percentile time to treatment	56m	48m	8m	1h 18m
	% started treatment on time	71.4%	75.5%	-4.1 percentage points	66.0%
	Median time to treatment	30m	28m	2m	31m
	T4: Semi-urgent 90th percentile time to treatment	1h 20m	1h 21m	-1m	1h 55m
	% started treatment on time	80.0%	81.1%	-1.1 percentage points	73.6%
	Median time to treatment	31m	31m	0m	29m
	T5: Non-urgent 90th percentile time to treatment	1h 48m	1h 50m	-2m	1h 58m
	% started treatment on time	93.6%	93.0%	0.6 percentage points	90.5%
Patients starting treatment on time %	77.8%	80.0%	-2.2 percentage points	68.3%	
Median time to leave the ED	3h 34m	3h 22m	12m	3h 40m	
90th percentile time to leave the ED	8h 20m	7h 51m	29m	9h 46m	
Patients leaving the ED within four hours of presentation	59.5%	62.8%	-3.3 percentage points	57.7%	
Transfer of care	Median transfer of care time (minutes)	13m	13m	0m	13m
	90th percentile transfer of care time (minutes)	35m	30m	5m	39m
	Percent on target	86.9%	89.6%	-2.7 percentage points	84.6%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

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Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Elective surgery procedures performed	1,734	1,740	-6	-0.3%
Urgency category				
Urgent	573	518	55	10.6%
Semi-urgent	585	600	-15	-2.5%
Non-urgent	560	595	-35	-5.9%
Patients on waiting list ready for elective surgery at the end of quarter	2,550	2,779	-229	-8.2%
Urgency category				
Urgent	49	38	11	28.9%
Semi-urgent	504	432	72	16.7%
Non-urgent	1,997	2,309	-312	-13.5%

Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	9 days	11 days	-2 days	10 days
		90th percentile	24 days	23 days	1 days	25 days
	Semi-urgent	Median	43 days	41 days	2 days	48 days
		90th percentile	91 days	85 days	6 days	100 days
	Non-urgent	Median	281 days	239 days	42 days	284 days
		90th percentile	377 days	363 days	14 days	442 days
Elective surgery procedures performed on time	All procedures	91.3%	94.8%	-3.5 percentage points	84.9%	
	Urgent	99.8%	100.0%	-0.2 percentage points	99.8%	
	Semi-urgent	89.9%	93.7%	-3.8 percentage points	85.9%	
	Non-urgent	83.9%	91.4%	-7.5 percentage points	71.1%	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	19,480	20,691	-1,211	-5.9%
	Acute	18,684	20,028	-1,344	-6.7%
	Acute Overnight	10,096	10,769	-673	-6.2%
	Acute Same Day	8,588	9,259	-671	-7.2%
	Non-acute	464	371	93	25.1%
	Mental health	332	292	40	13.7%
Average length of stay (days)	Acute	3.2	3.0	0.2	
	Acute Overnight	5.0	4.8	0.2	
	Non-acute	6.8	8.9	-2.1	
	Mental health	10.0	9.9	0.1	
Hospital bed days	All bed days	65,944	67,006	-1,062	-1.6%
	Acute	59,479	60,793	-1,314	-2.2%
	Non-acute	3,140	3,320	-180	-5.4%
	Mental health	3,325	2,893	432	14.9%
Babies born in Royal North Shore Hospital	614	714	-100	-14.0%	

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(n/a) not applicable

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