

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	4,002	4,015	-13	-0.3%	
ED Attendances	15,917	15,105	812	5.4%	
Emergency presentations	15,827	15,033	794	5.3%	
Emergency presentation by triage category	T1: Resuscitation	50	53	-3	-5.7%
	T2: Emergency	2,094	1,783	311	17.4%
	T3: Urgent	6,953	5,819	1,134	19.5%
	T4: Semi-urgent	5,867	6,361	-494	-7.8%
	T5: Non-urgent	863	1,017	-154	-15.1%
Admissions to hospital from EDs	5,178	5,196	-18	-0.3%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	12m	13m	-1m	8m
	T2: Emergency 90th percentile time to treatment	26m	31m	-5m	24m
	% started treatment on time	44.9%	34.2%	10.7 percentage points	67.3%
	Median time to treatment	27m	28m	-1m	21m
	T3: Urgent 90th percentile time to treatment	1h 02m	1h 07m	-5m	1h 11m
	% started treatment on time	60.5%	56.5%	4.0 percentage points	69.1%
	Median time to treatment	30m	36m	-6m	28m
	T4: Semi-urgent 90th percentile time to treatment	1h 24m	1h 36m	-12m	1h 48m
	% started treatment on time	80.6%	75.3%	5.3 percentage points	75.9%
	Median time to treatment	28m	35m	-7m	7m
	T5: Non-urgent 90th percentile time to treatment	1h 33m	1h 58m	-25m	1h 17m
	% started treatment on time	94.8%	91.1%	3.7 percentage points	95.5%
Patients starting treatment on time %	67.4%	63.8%	3.6 percentage points	75.6%	
Median time to leave the ED	3h 19m	3h 30m	-11m	2h 55m	
90th percentile time to leave the ED	8h 42m	8h 51m	-9m	7h 56m	
Patients leaving the ED within four hours of presentation	63.6%	61.3%	2.3 percentage points	69.3%	
Transfer of care	Median transfer of care time (minutes)	13m	13m	0m	12m
	90th percentile transfer of care time (minutes)	30m	30m	0m	33m
	Percent on target	89.5%	89.4%	0.1 percentage points	87.9%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Elective surgery procedures performed	887	631	256	40.6%
Urgency category				
Urgent	70	60	10	16.7%
Semi-urgent	232	169	63	37.3%
Non-urgent	523	361	162	44.9%
Patients on waiting list ready for elective surgery at the end of quarter	1,381	1,580	-199	-12.6%
Urgency category				
Urgent	<5	<5		
Semi-urgent	127	137	-10	-7.3%
Non-urgent	1,254	1,443	-189	-13.1%

Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	14 days	14 days	0 days	15 days
		90th percentile	(*)	(*)		28 days
	Semi-urgent	Median	49 days	52 days	-3 days	57 days
		90th percentile	80 days	80 days	0 days	103 days
	Non-urgent	Median	328 days	285 days	43 days	340 days
		90th percentile	466 days	361 days	105 days	450 days
Elective surgery procedures performed on time	All procedures	77.1%	95.1%	-18.0 percentage points	78.1%	
	Urgent	98.6%	100.0%	-1.4 percentage points	99.6%	
	Semi-urgent	97.4%	97.6%	-0.2 percentage points	86.2%	
	Non-urgent	65.2%	93.1%	-27.9 percentage points	62.6%	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	10,076	9,299	777	8.4%
	Acute	9,522	8,700	822	9.4%
	Acute Overnight	5,166	4,863	303	6.2%
	Acute Same Day	4,356	3,837	519	13.5%
	Non-acute	364	433	-69	-15.9%
	Mental health	190	166	24	14.5%
Average length of stay (days)	Acute	2.5	2.6	-0.1	
	Acute Overnight	3.8	4.0	-0.2	
	Non-acute	12.6	11.0	1.6	
	Mental health	18.1	22.3	-4.2	
Hospital bed days	All bed days	32,167	31,500	667	2.1%
	Acute	24,136	23,053	1,083	4.7%
	Non-acute	4,594	4,750	-156	-3.3%
	Mental health	3,437	3,697	-260	-7.0%
Babies born in Sutherland Hospital	304	302	2	0.7%	

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

Results are for Oct-Dec 2020 and provided only for comparison purposes