

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	5,166	4,868	298	6.1%	
ED Attendances	29,313	29,665	-352	-1.2%	
Emergency presentations	28,156	28,273	-117	-0.4%	
Emergency presentation by triage category	T1: Resuscitation	122	133	-11	-8.3%
	T2: Emergency	3,109	2,889	220	7.6%
	T3: Urgent	8,651	8,913	-262	-2.9%
	T4: Semi-urgent	11,583	11,666	-83	-0.7%
	T5: Non-urgent	4,691	4,672	19	0.4%
Admissions to hospital from EDs	3,888	4,243	-355	-8.4%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	8m	8m	0m	9m
	T2: Emergency 90th percentile time to treatment	24m	22m	2m	26m
	% started treatment on time	65.9%	67.7%	-1.8 percentage points	63.1%
	Median time to treatment	19m	19m	0m	20m
	T3: Urgent 90th percentile time to treatment	1h 03m	58m	5m	1h 11m
	% started treatment on time	71.1%	72.2%	-1.1 percentage points	69.3%
	Median time to treatment	25m	27m	-2m	27m
	T4: Semi-urgent 90th percentile time to treatment	1h 44m	1h 47m	-3m	1h 48m
	% started treatment on time	77.7%	76.0%	1.7 percentage points	76.4%
	Median time to treatment	23m	26m	-3m	14m
	T5: Non-urgent 90th percentile time to treatment	1h 40m	1h 49m	-9m	1h 30m
	% started treatment on time	92.8%	92.1%	0.7 percentage points	94.3%
Patients starting treatment on time %	76.5%	76.3%	0.2 percentage points	74.1%	
Median time to leave the ED	2h 07m	2h 06m	1m	2h 51m	
90th percentile time to leave the ED	5h 14m	5h 11m	3m	7h 42m	
Patients leaving the ED within four hours of presentation	81.6%	82.2%	-0.6 percentage points	69.8%	
Transfer of care	Median transfer of care time (minutes)	11m	10m	1m	12m
	90th percentile transfer of care time (minutes)	29m	23m	6m	34m
	Percent on target	90.6%	94.0%	-3.4 percentage points	87.3%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

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Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Elective surgery procedures performed	1,498	1,642	-144	-8.8%
Urgency category				
Urgent	285	200	85	42.5%
Semi-urgent	433	470	-37	-7.9%
Non-urgent	759	958	-199	-20.8%
Patients on waiting list ready for elective surgery at the end of quarter	2,309	2,111	198	9.4%
Urgency category				
Urgent	21	12	9	75.0%
Semi-urgent	274	261	13	5.0%
Non-urgent	2,014	1,838	176	9.6%

Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	NSW results	
Waiting time (days)	Urgent	Median	15 days	13 days	2 days	12 days
		90th percentile	28 days	27 days	1 days	26 days
	Semi-urgent	Median	53 days	49 days	4 days	51 days
		90th percentile	83 days	83 days	0 days	95 days
	Non-urgent	Median	246 days	146 days	100 days	320 days
		90th percentile	417 days	355 days	62 days	435 days
Elective surgery procedures performed on time	All procedures	86.1%	96.3%	-10.2 percentage points	82.4%	
	Urgent	100.0%	100.0%	0.0 percentage points	99.8%	
	Semi-urgent	98.4%	98.3%	0.1 percentage points	88.3%	
	Non-urgent	73.7%	94.6%	-20.9 percentage points	68.3%	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	12,468	13,139	-671	-5.1%
	Acute	11,519	12,169	-650	-5.3%
	Acute Overnight	5,296	5,791	-495	-8.5%
	Acute Same Day	6,223	6,378	-155	-2.4%
	Non-acute	601	567	34	6.0%
	Mental health	348	403	-55	-13.6%
Average length of stay (days)	Acute	2.2	2.2	0.0	
	Acute Overnight	3.5	3.5	0.0	
	Non-acute	10.9	11.5	-0.6	
	Mental health	14.9	13.3	1.6	
Hospital bed days	All bed days	36,622	38,469	-1,847	-4.8%
	Acute	24,902	26,574	-1,672	-6.3%
	Non-acute	6,527	6,533	-6	-0.1%
	Mental health	5,193	5,362	-169	-3.2%
Babies born in Southern NSW public hospitals	326	348	-22	-6.3%	

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(n/a) not applicable

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