

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	1,998	2,306	-308	-13.4%	
ED Attendances	11,092	11,829	-737	-6.2%	
Emergency presentations	11,056	11,817	-761	-6.4%	
Emergency presentation by triage category	T1: Resuscitation	54	81	-27	-33.3%
	T2: Emergency	968	965	3	0.3%
	T3: Urgent	4,190	4,335	-145	-3.3%
	T4: Semi-urgent	4,978	5,689	-711	-12.5%
	T5: Non-urgent	866	747	119	15.9%
Admissions to hospital from EDs	2,359	3,086	-727	-23.6%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	8m	9m	-1m	8m
	T2: Emergency 90th percentile time to treatment	17m	19m	-2m	24m
	% started treatment on time	67.8%	61.5%	6.3 percentage points	67.3%
	Median time to treatment	19m	22m	-3m	21m
	T3: Urgent 90th percentile time to treatment	53m	1h 15m	-22m	1h 11m
	% started treatment on time	75.4%	67.4%	8.0 percentage points	69.1%
	Median time to treatment	22m	30m	-8m	28m
	T4: Semi-urgent 90th percentile time to treatment	1h 18m	2h 00m	-42m	1h 48m
	% started treatment on time	84.7%	72.0%	12.7 percentage points	75.9%
	Median time to treatment	18m	23m	-5m	7m
	T5: Non-urgent 90th percentile time to treatment	1h 20m	1h 48m	-28m	1h 17m
	% started treatment on time	97.1%	91.4%	5.7 percentage points	95.5%
Patients starting treatment on time %	80.4%	70.3%	10.1 percentage points	75.6%	
Median time to leave the ED	2h 54m	3h 09m	-15m	2h 55m	
90th percentile time to leave the ED	5h 50m	6h 12m	-22m	7h 56m	
Patients leaving the ED within four hours of presentation	78.9%	76.2%	2.7 percentage points	69.3%	
Transfer of care	Median transfer of care time (minutes)	11m	12m	-1m	12m
	90th percentile transfer of care time (minutes)	22m	22m	0m	33m
	Percent on target	96.8%	97.2%	-0.4 percentage points	87.9%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

Elective surgery activity

		Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Elective surgery procedures performed		805	727	78	10.7%
Urgency category	Urgent	79	98	-19	-19.4%
	Semi-urgent	261	251	10	4.0%
	Non-urgent	420	337	83	24.6%
Patients on waiting list ready for elective surgery at the end of quarter		1,216	1,121	95	8.5%
Urgency category	Urgent	<5	0		
	Semi-urgent	141	157	-16	-10.2%
	Non-urgent	1,075	964	111	11.5%

Elective surgery performance

			Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results
Waiting time (days)	Urgent	Median	15 days	12 days	3 days	15 days
		90th percentile	(*)	(*)		28 days
	Semi-urgent	Median	55 days	48 days	7 days	57 days
		90th percentile	82 days	82 days	0 days	103 days
	Non-urgent	Median	261 days	214 days	47 days	340 days
		90th percentile	342 days	326 days	16 days	450 days
Elective surgery procedures performed on time	All procedures		98.4%	100%	-1.6 percentage points	78.1%
	Urgent		100.0%	100.0%	0.0 percentage points	99.6%
	Semi-urgent		100.0%	100.0%	0.0 percentage points	86.2%
	Non-urgent		97.1%	100.0%	-2.9 percentage points	62.6%

Admitted patient activity

		Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Episodes	All episodes	4,888	5,456	-568	-10.4%
	Acute	4,811	5,336	-525	-9.8%
	Acute Overnight	3,268	3,570	-302	-8.5%
	Acute Same Day	1,543	1,766	-223	-12.6%
	Non-acute	77	120	-43	-35.8%
	Mental health	0	0		
Average length of stay (days)	Acute	2.5	2.4	0.1	
	Acute Overnight	3.2	3.1	0.1	
	Non-acute	15.0	13.3	1.7	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	13,130	14,540	-1,410	-9.7%
	Acute	11,977	12,942	-965	-7.5%
	Non-acute	1,153	1,598	-445	-27.8%
	Mental health	0	0	0	
Babies born in Canterbury Hospital		359	355	4	1.1%

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(n/a) not applicable

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