

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	351	402	-51	-12.7%	
ED Attendances	3,666	3,175	491	15.5%	
Emergency presentations	3,452	3,103	349	11.2%	
Emergency presentation by triage category	T1: Resuscitation	<5	10		
	T2: Emergency	254	193	61	31.6%
	T3: Urgent	789	756	33	4.4%
	T4: Semi-urgent	1,674	1,704	-30	-1.8%
	T5: Non-urgent	735	440	295	67.0%
Admissions to hospital from EDs	246	215	31	14.4%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	8m	10m	-2m	8m
	T2: Emergency 90th percentile time to treatment	23m	33m	-10m	23m
	% started treatment on time	64.4%	51.3%	13.1 percentage points	68.5%
	Median time to treatment	20m	24m	-4m	18m
	T3: Urgent 90th percentile time to treatment	58m	1h 10m	-12m	59m
	% started treatment on time	70.5%	62.2%	8.3 percentage points	73.5%
	Median time to treatment	31m	32m	-1m	25m
	T4: Semi-urgent 90th percentile time to treatment	1h 59m	2h 02m	-3m	1h 40m
	% started treatment on time	72.1%	71.5%	0.6 percentage points	78.1%
	Median time to treatment	38m	36m	2m	21m
	T5: Non-urgent 90th percentile time to treatment	2h 36m	2h 50m	-14m	1h 40m
	% started treatment on time	84.5%	81.3%	3.2 percentage points	93.3%
Patients starting treatment on time %	73.4%	68.9%	4.5 percentage points	77.8%	
Median time to leave the ED	2h 01m	1h 58m	3m	1h 50m	
90th percentile time to leave the ED	5h 22m	5h 15m	7m	5h 10m	
Patients leaving the ED within four hours of presentation	82.1%	81.3%	0.8 percentage points	83.5%	
Transfer of care	Median transfer of care time (minutes)	9m	7m	2m	10m
	90th percentile transfer of care time (minutes)	18m	23m	-5m	23m
	Percent on target	97.9%	94.0%	3.9 percentage points	94.5%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

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Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Elective surgery procedures performed	109	123	-14	-11.4%
Urgency category				
Urgent	22	20	2	10.0%
Semi-urgent	40	39	1	2.6%
Non-urgent	38	48	-10	-20.8%
Patients on waiting list ready for elective surgery at the end of quarter	138	129	9	7.0%
Urgency category				
Urgent	<5	0		
Semi-urgent	42	24	18	75.0%
Non-urgent	96	105	-9	-8.6%

Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	14 days	19 days	-5 days	14 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	39 days	42 days	-3 days	42 days
		90th percentile	(*)	(*)		85 days
	Non-urgent	Median	211 days	151 days	60 days	285 days
		90th percentile	(*)	(*)		427 days
Elective surgery procedures performed on time	All procedures	92%	100%	-8.0 percentage points	83.0%	
	Urgent	100.0%	100.0%	0.0 percentage points	99.8%	
	Semi-urgent	95.0%	100.0%	-5.0 percentage points	93.0%	
	Non-urgent	84.2%	100.0%	-15.8 percentage points	74.5%	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	1,054	744	310	41.7%
	Acute	1,025	718	307	42.8%
	Acute Overnight	422	416	6	1.4%
	Acute Same Day	603	302	301	99.7%
	Non-acute	29	26	3	11.5%
	Mental health	0	0		
Average length of stay (days)	Acute	2.1	2.6	-0.5	
	Acute Overnight	3.7	3.8	-0.1	
	Non-acute	16.7	11.3	5.4	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	2,657	2,189	468	21.4%
	Acute	2,174	1,896	278	14.7%
	Non-acute	483	293	190	64.8%
	Mental health	0	0	0	
Babies born in Mudgee Health Service	53	49	4	8.2%	

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(n/a) not applicable

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